

Ad hoc Transportation Committee Report, to the Power of We Consortium June 18, 2010

Paul Hamilton, Chief Planner, Tri-County
Regional Planning Commission (TCRPC)

A stylized, dark teal silhouette of a mountain range is positioned in the bottom right corner of the slide, extending from the right edge towards the center.

Power of We Concerns About Unmet Transportation Needs

- ◆ Anecdotal discussion at your meeting, results in Ad Hoc Committee
- ◆ Not a new issue locally
- ◆ National in scope—you are not alone
- ◆ Dates back to before formation of “Urban Mass Transportation Administration” (UMTA, 1964), now Federal Transit Administration (FTA)
- ◆ Continuous national efforts ever since

Federal Transportation Planning Requirements

- ◆ TCRPC -- Metropolitan Planning Organization (MPO) responsible for meeting federal planning requirements throughout three county area
- ◆ Includes: Regional Transportation Plan, Transportation Improvement Program, Work Program, Participation Plan (lots of other requirements) developed cooperatively with transit agencies and Michigan Department of Transportation, local governments, public participation, etc. (transit added in 1964)

Federal Transportation Planning Requirements

- ◆ Consultation requirements-- include various stakeholder groups, like public transit agencies and all recipients of other federal aid used to provide non-emergency transportation services
- ◆ Metropolitan Planning Regulations require that the MPO "Coordinate all federally funded non-emergency transportation services"
- ◆ Public participation requirements specify various stakeholders

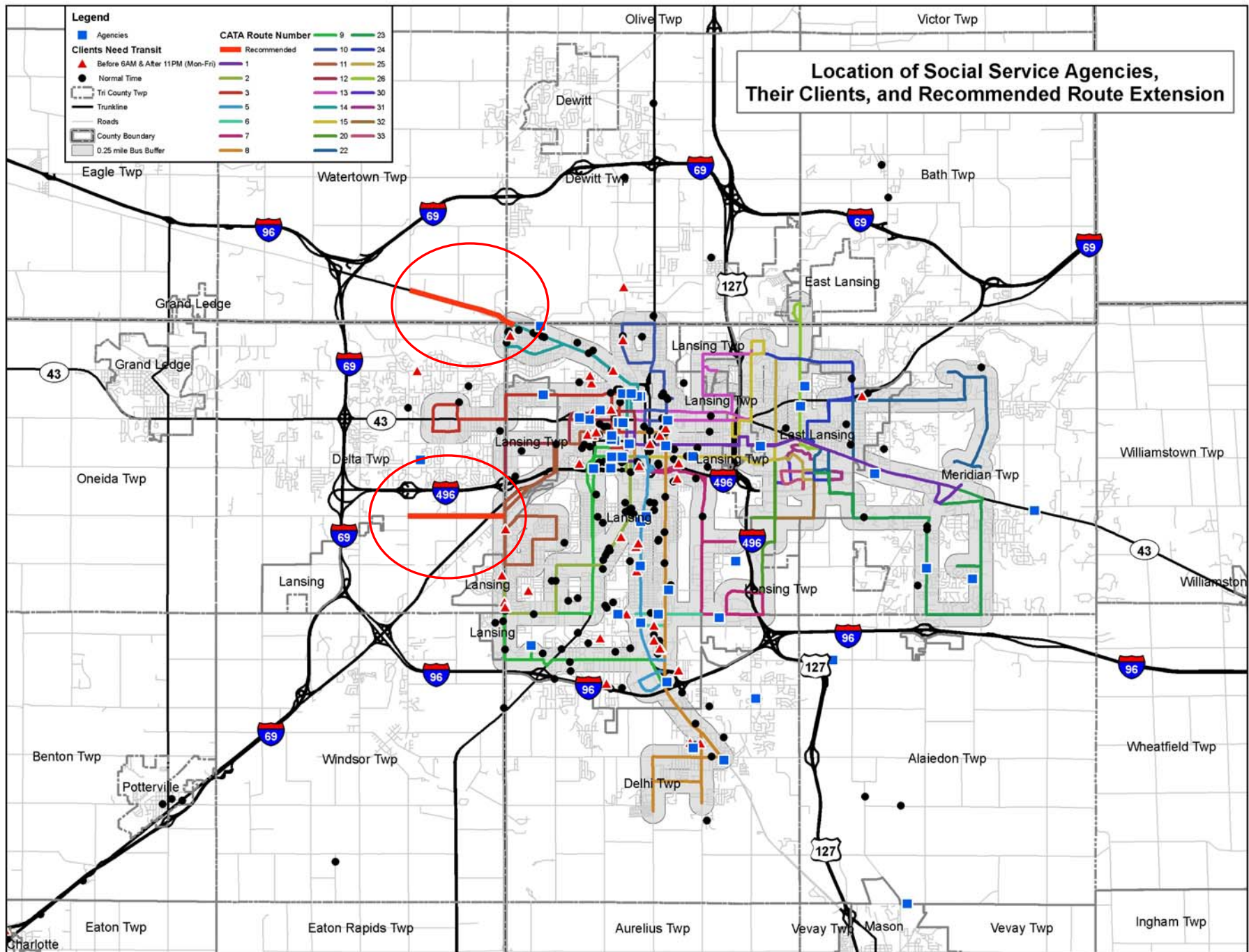
Federal Transportation Planning Requirements

- ◆ Coordinated Human Services Transportation Plan –Required for Job Access Reverse Commute (JARC) & New Freedom (NF) Programs
- ◆ CATA Designated Lead Agency by Clinton Transit, EATRAN, Tri-County and Federal Transit Administration
- ◆ Plan Developed Cooperatively, Included Recommended Funding Priorities, Steering and Technical Committees, Agency Input
- ◆ Subject to Public Involvement Requirements
- ◆ Limited funding, we've chosen to prioritize mostly capital items
- ◆ Just completed prior to your needs discussion
- ◆ I recommended Jon mention it; the group met-- determined to quantify anecdotal needs

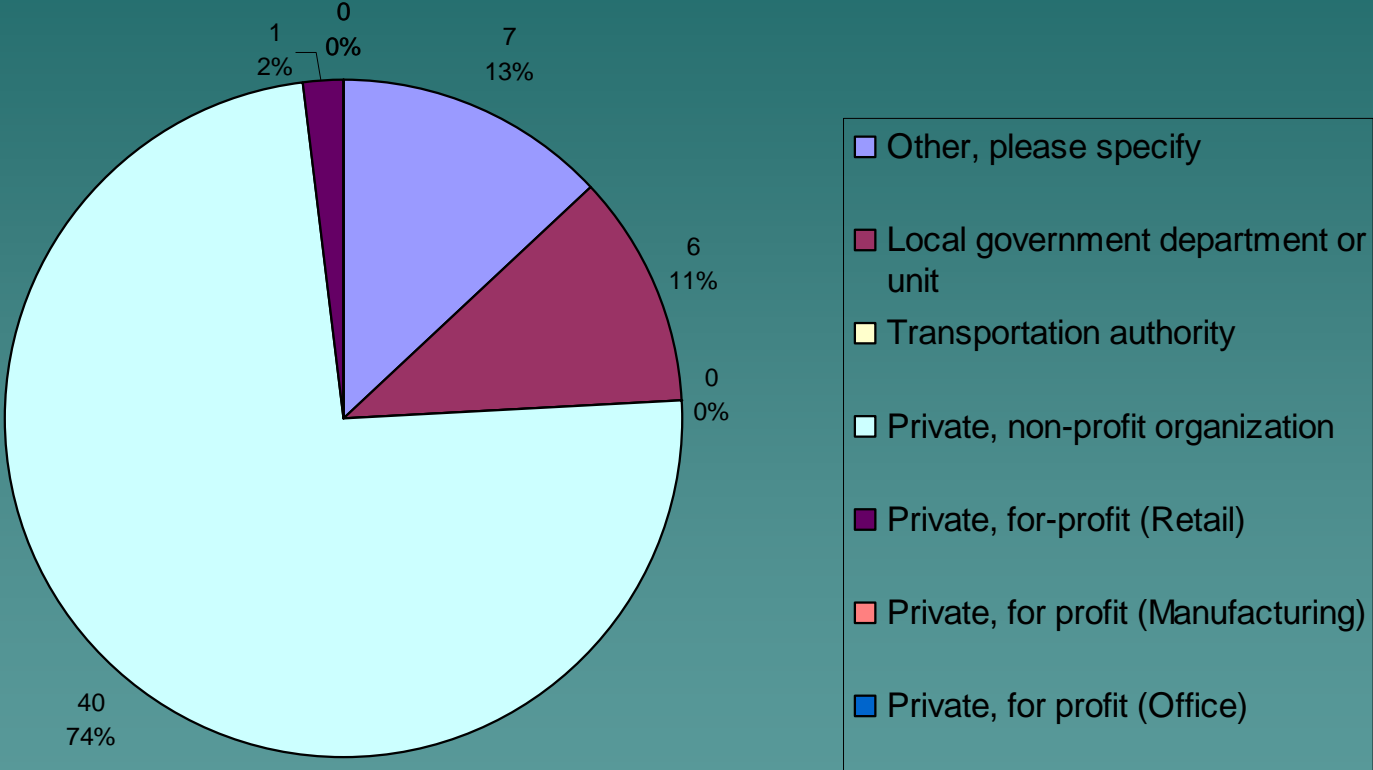
Caveats

- ◆ Not random
- ◆ Self reported by agencies
- ◆ Agencies directed to administer surveys to clients they knew or suspected had transportation needs
- ◆ Can't expand results statistically
- ◆ Can't generalize to larger group or community as a whole
- ◆ Indicators only of reported problems

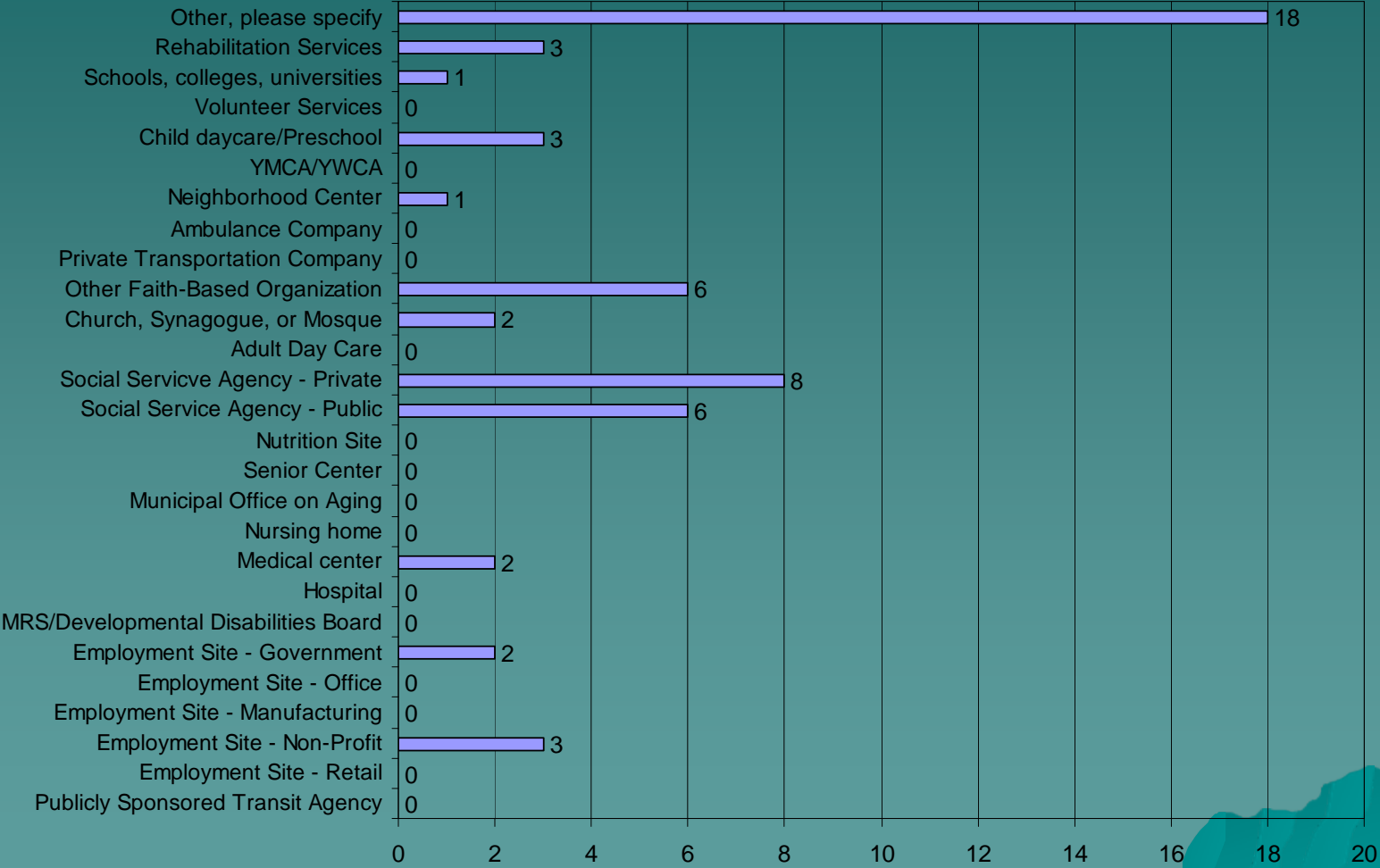
Agency Surveys



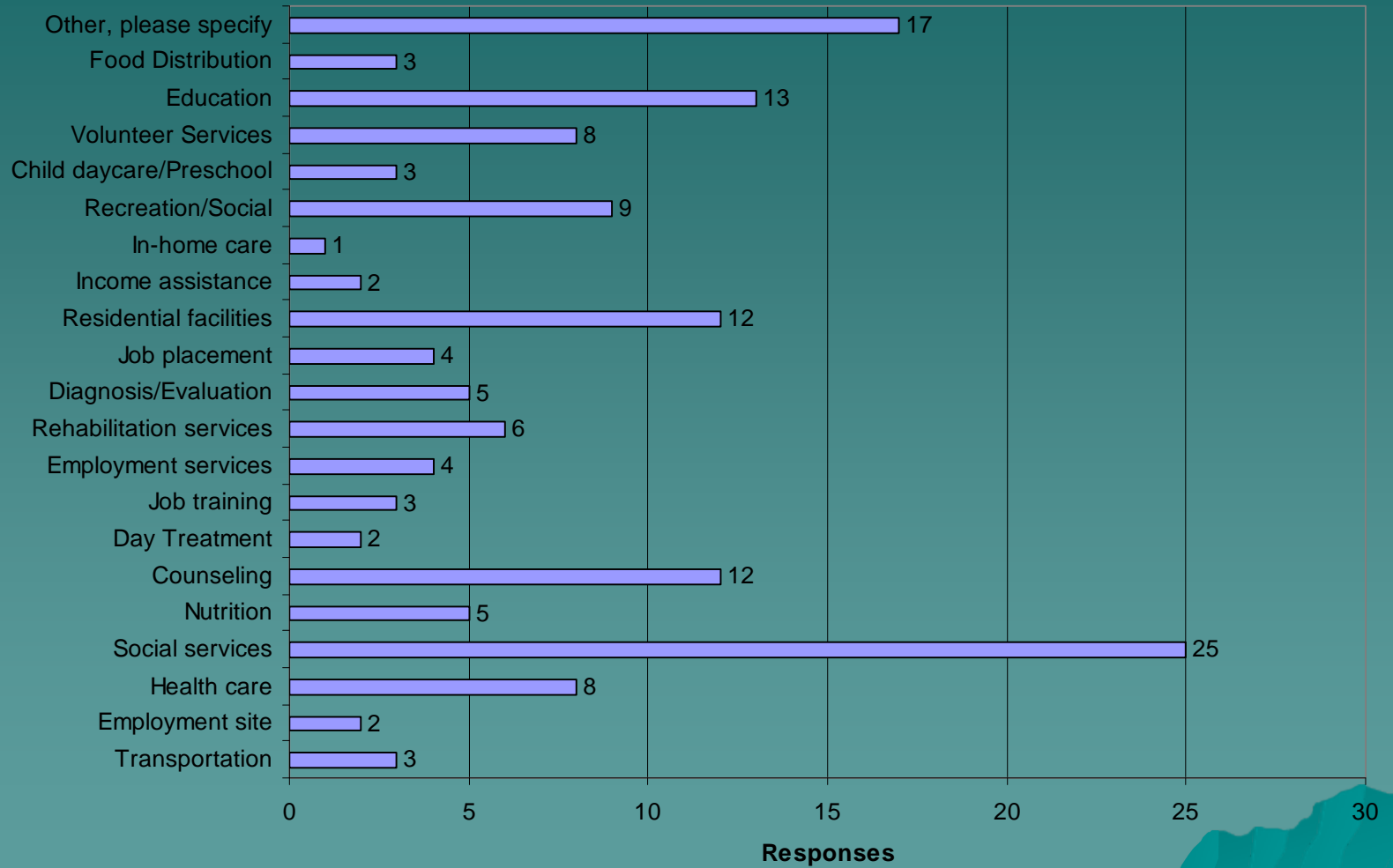
Under what legal authority does your organization operate?



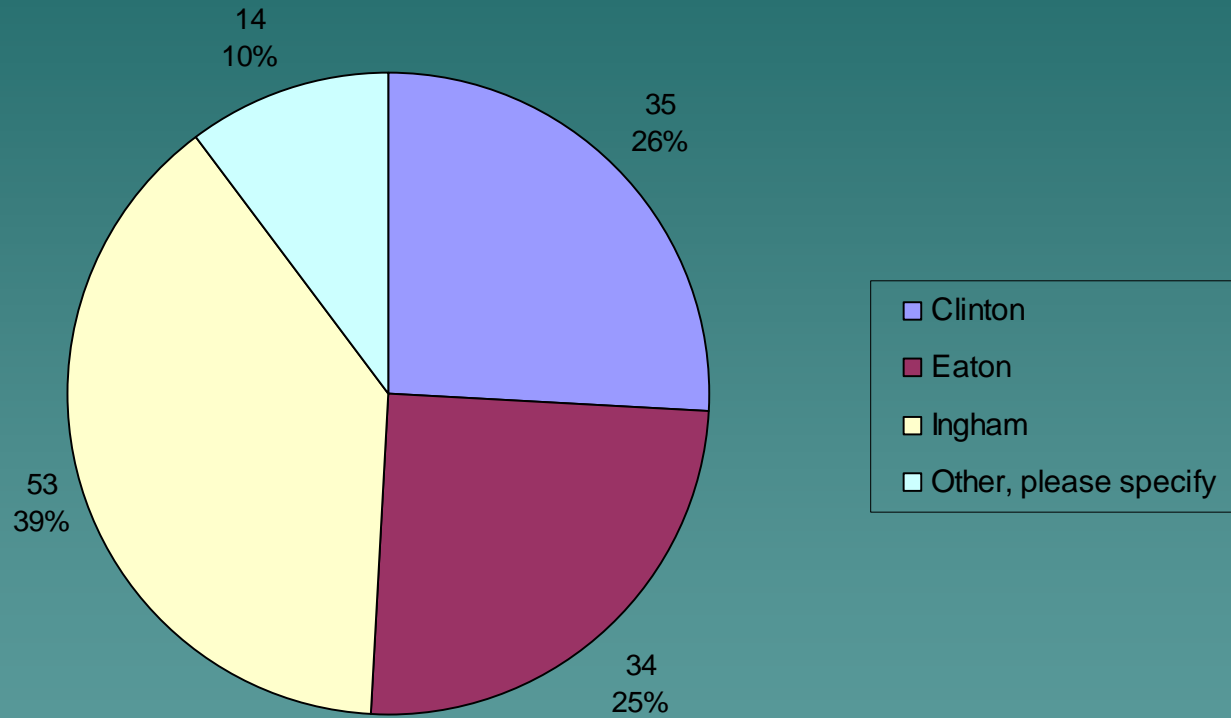
Please select the response that best describes the organization in which you work.
 (Select one response.)



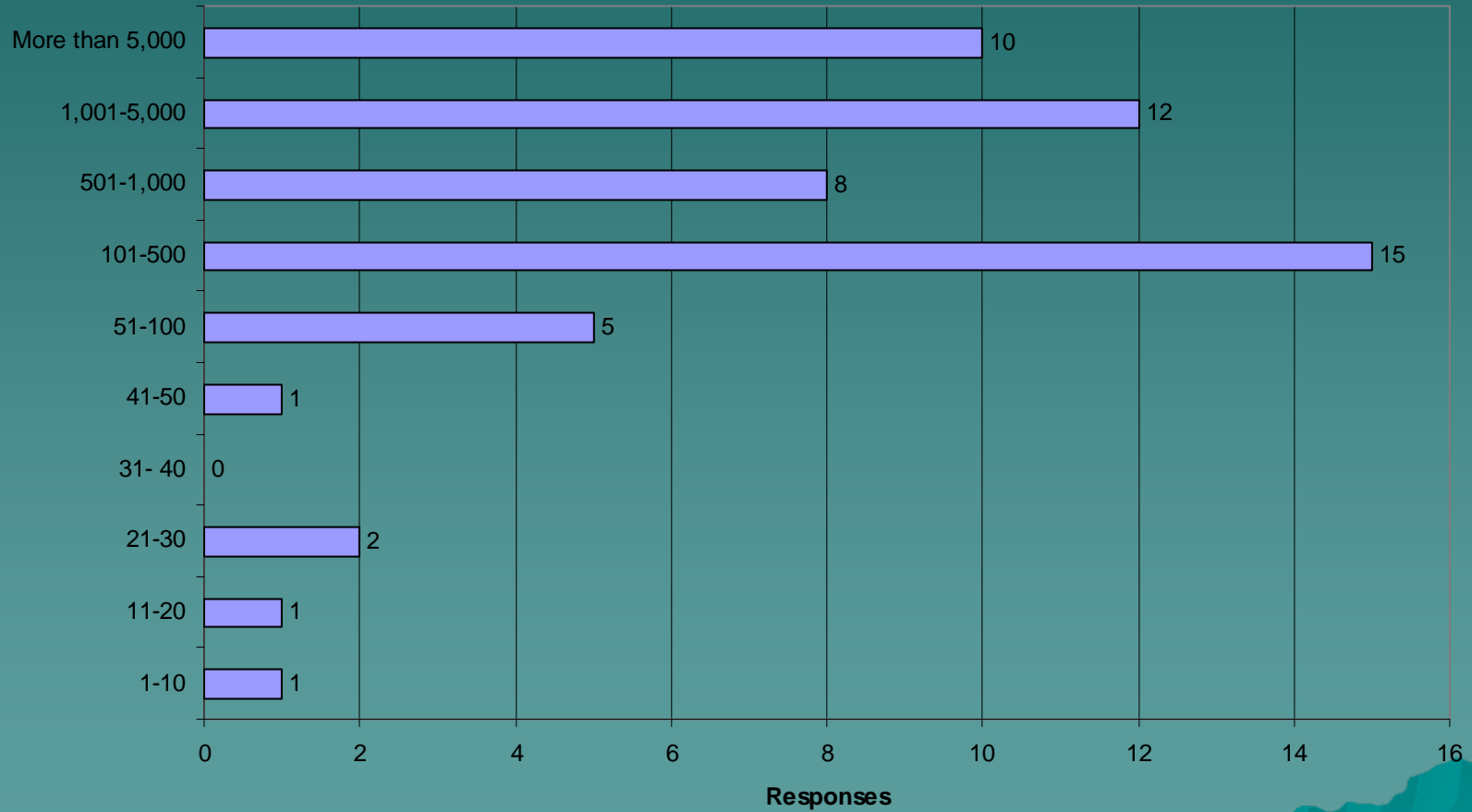
What are the primary purposes of your organization? (Check all that apply.)



What counties does your organization serve? (Check all that apply.)

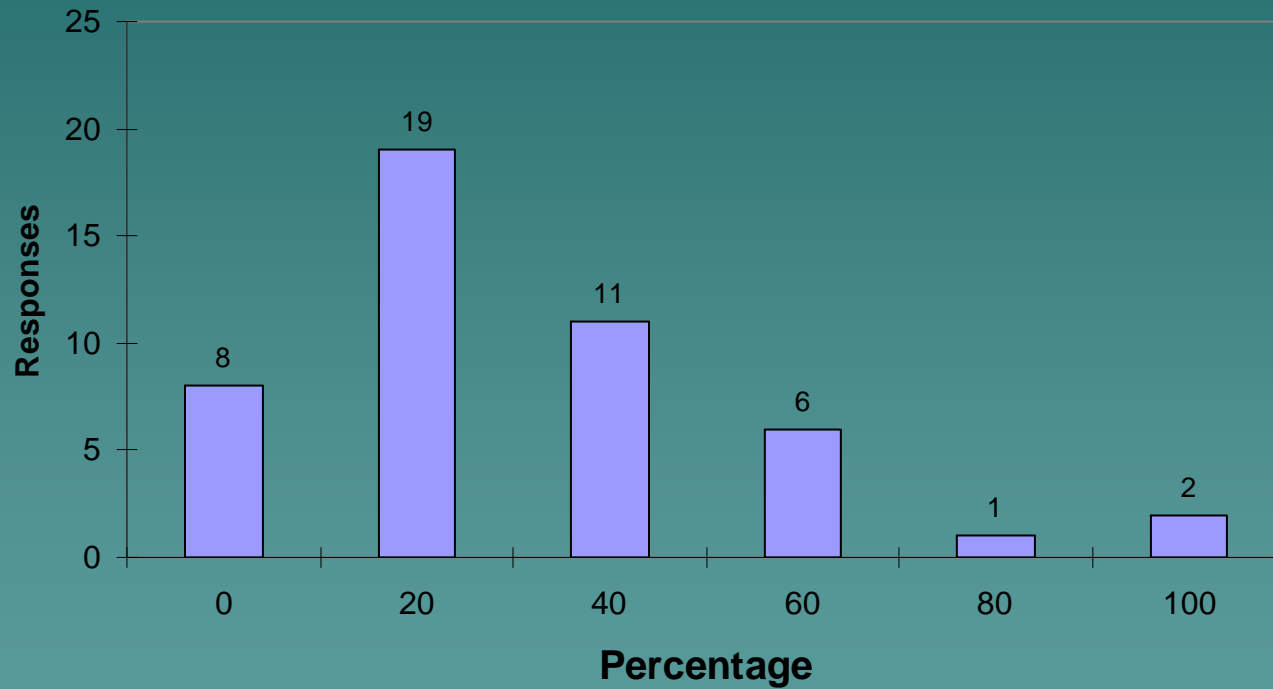


In the previous fiscal year, how many clients did your organization serve?



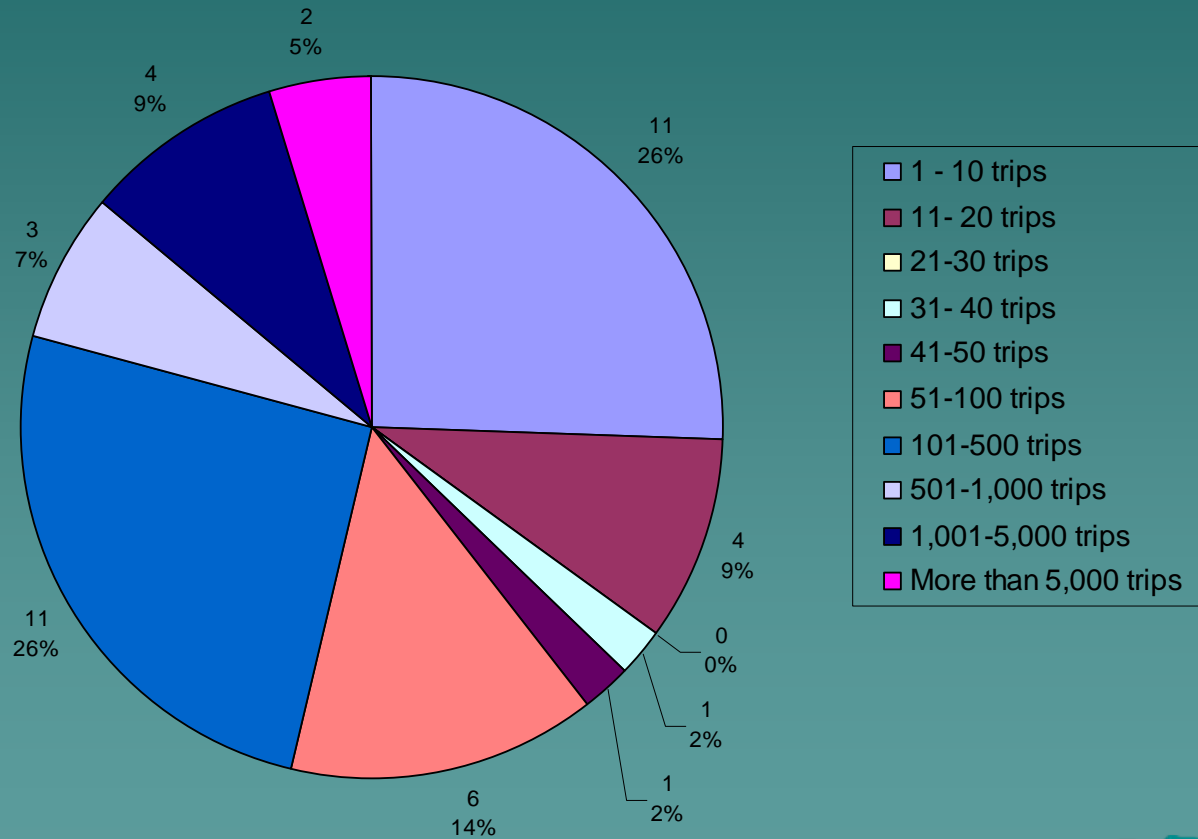
Total responses: 55

In the previous fiscal year, what percentage of your organization's clients cancelled or missed at least one appointment due to lack of transportation?



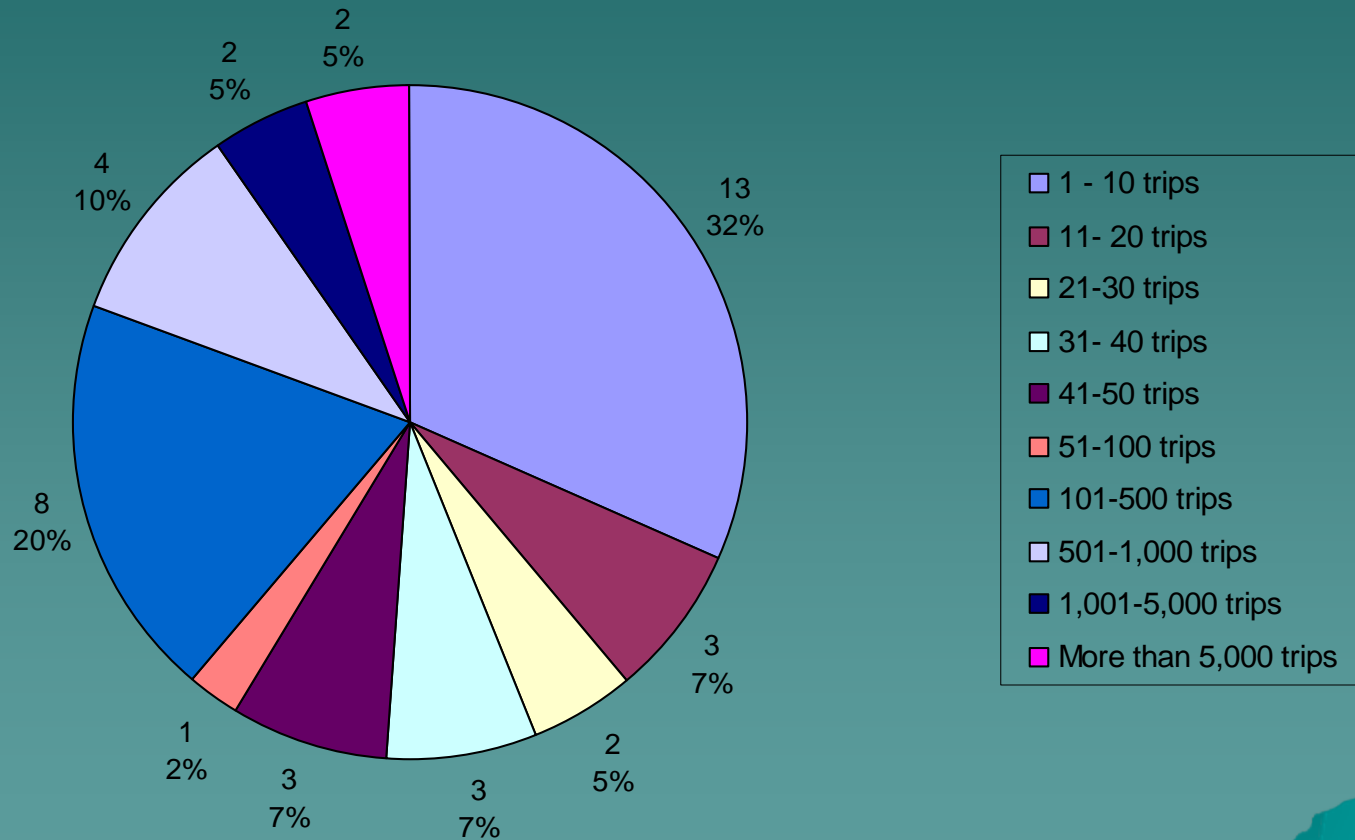
Total responses: 54

In a typical week, what is the TOTAL NUMBER of one-way TRIPS that your clients and the people accompanying them (children, parent) make to access your services?

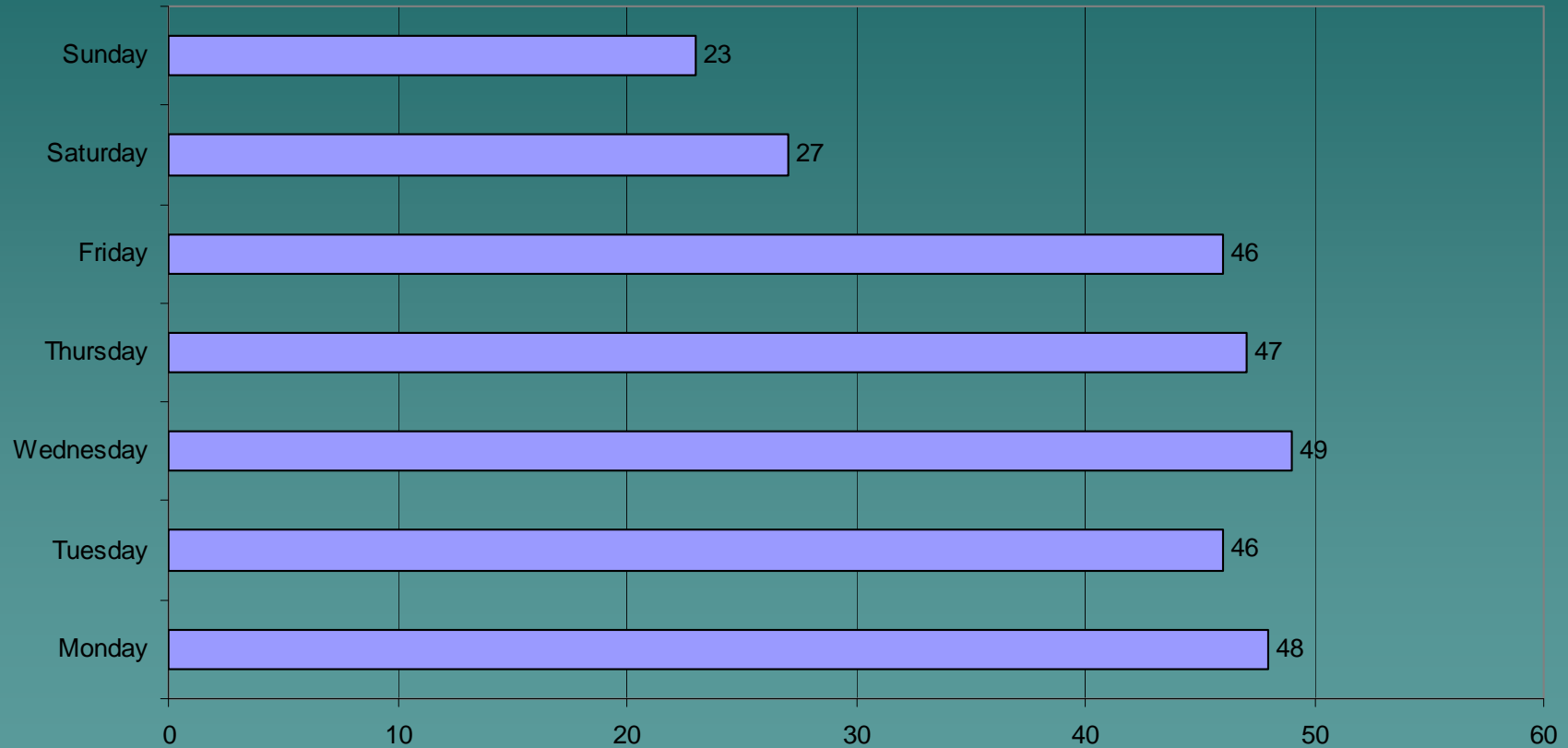


Total responses: 43

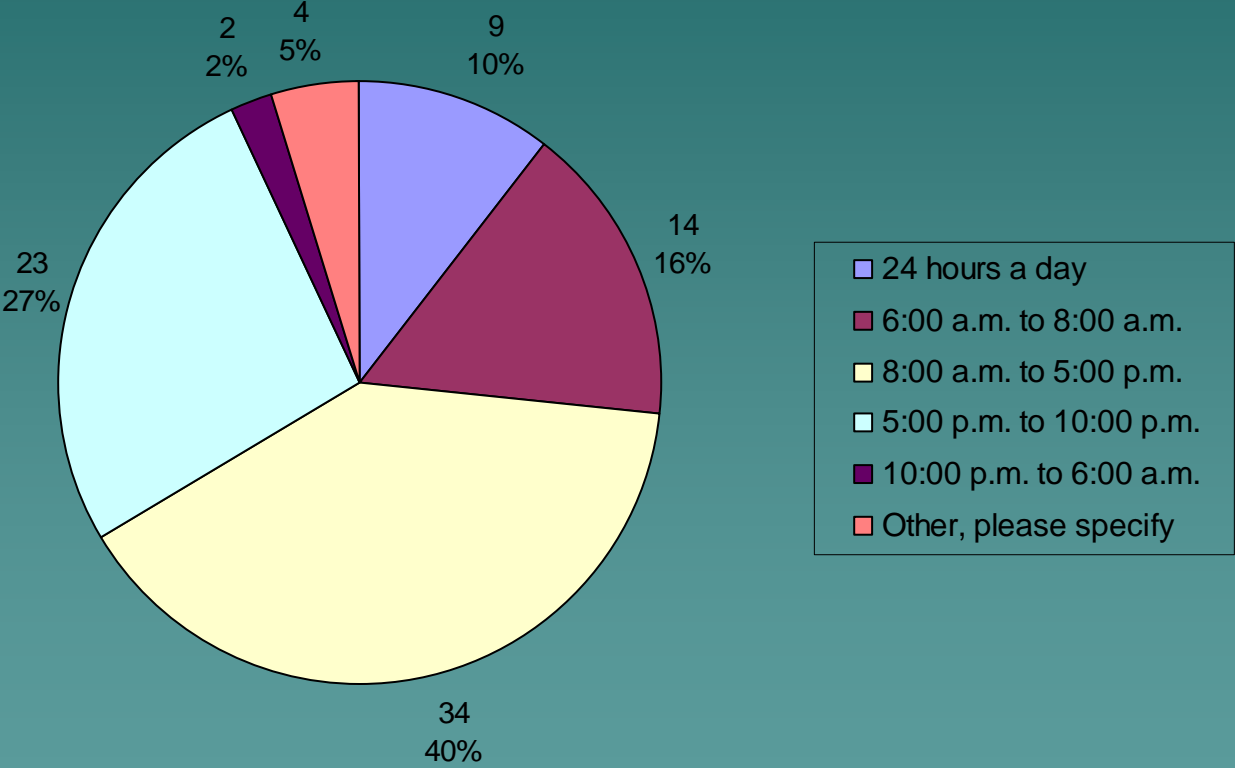
In a typical week, what is the TOTAL NUMBER of one-way TRIPS that your clients and the people accompanying them (children, parent) make that involve other destinations/stops related to your services?



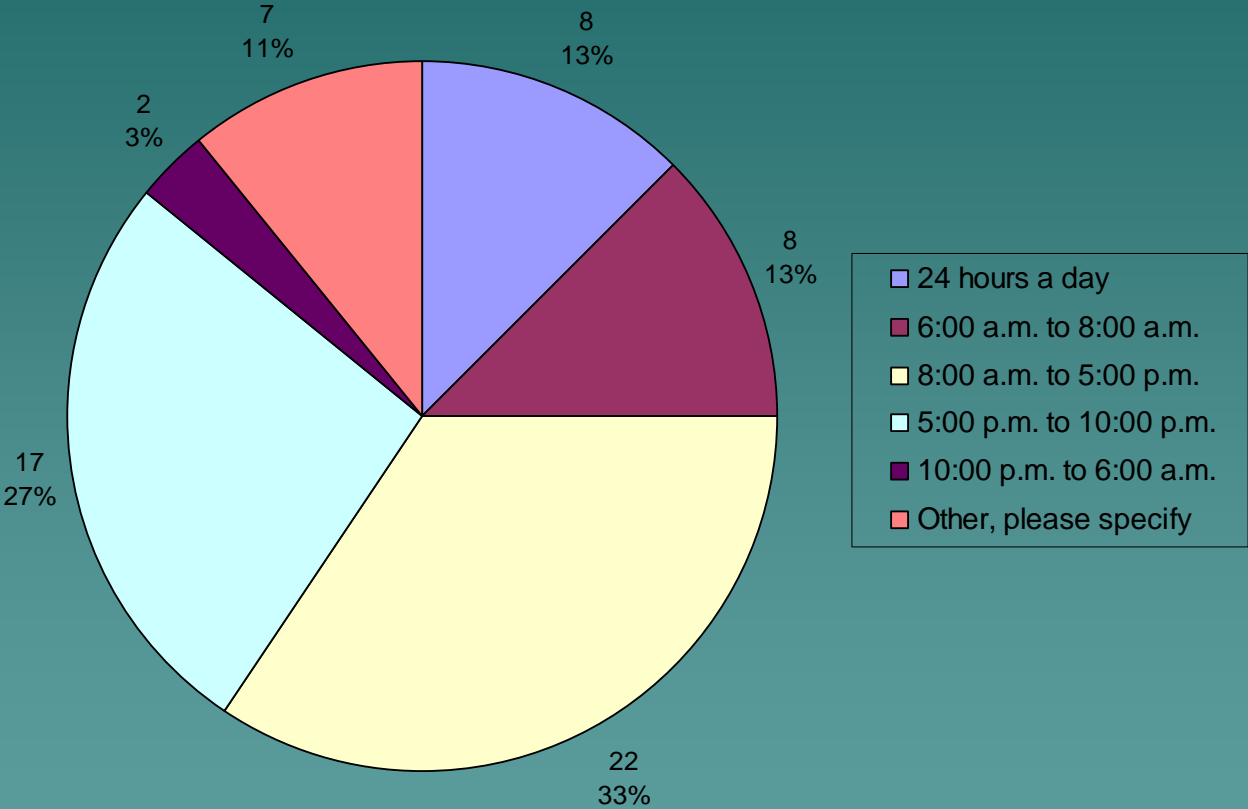
On what days do your clients need transportation services? (Check all that apply.)



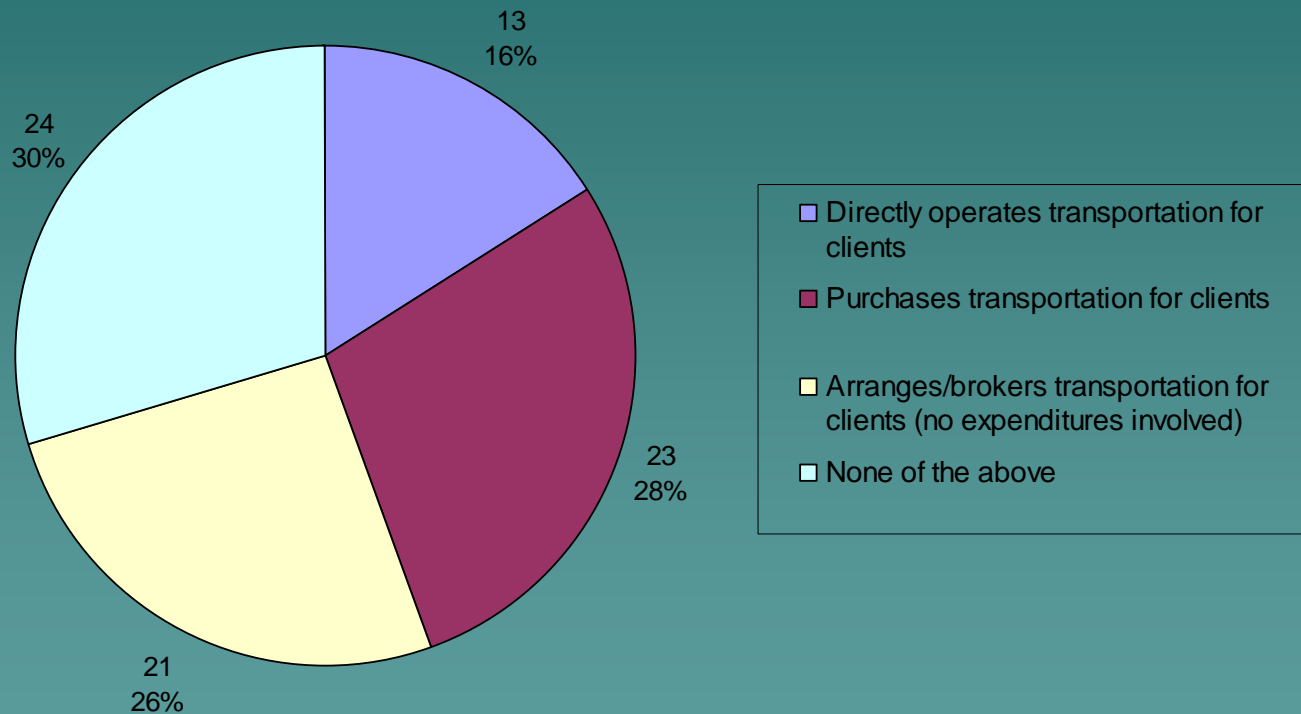
What are the hours of client transportation needs on weekdays? (Check all that apply.)



What are the hours of client transportation needs on weekends? (Check all that apply.)

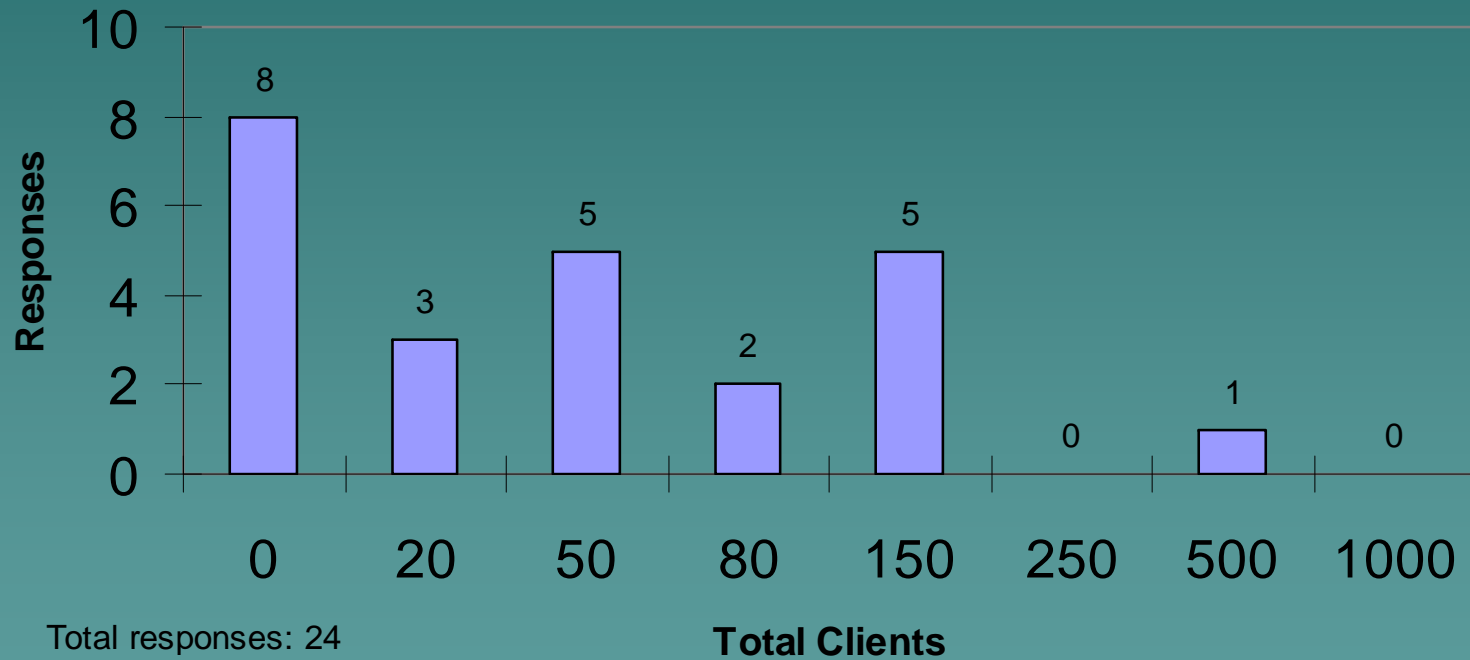


Does your organization directly operate, purchase or arrange/broker transportation services for human service agency clients? (Check all that apply.)



How many clients did your organization provide transportation for via each of the methods listed below in fiscal year 2007?

Directly providing transportation for clients



How many clients did your organization provide transportation for each of the methods listed below in fiscal year 2007?

Purchasing transportation for clients



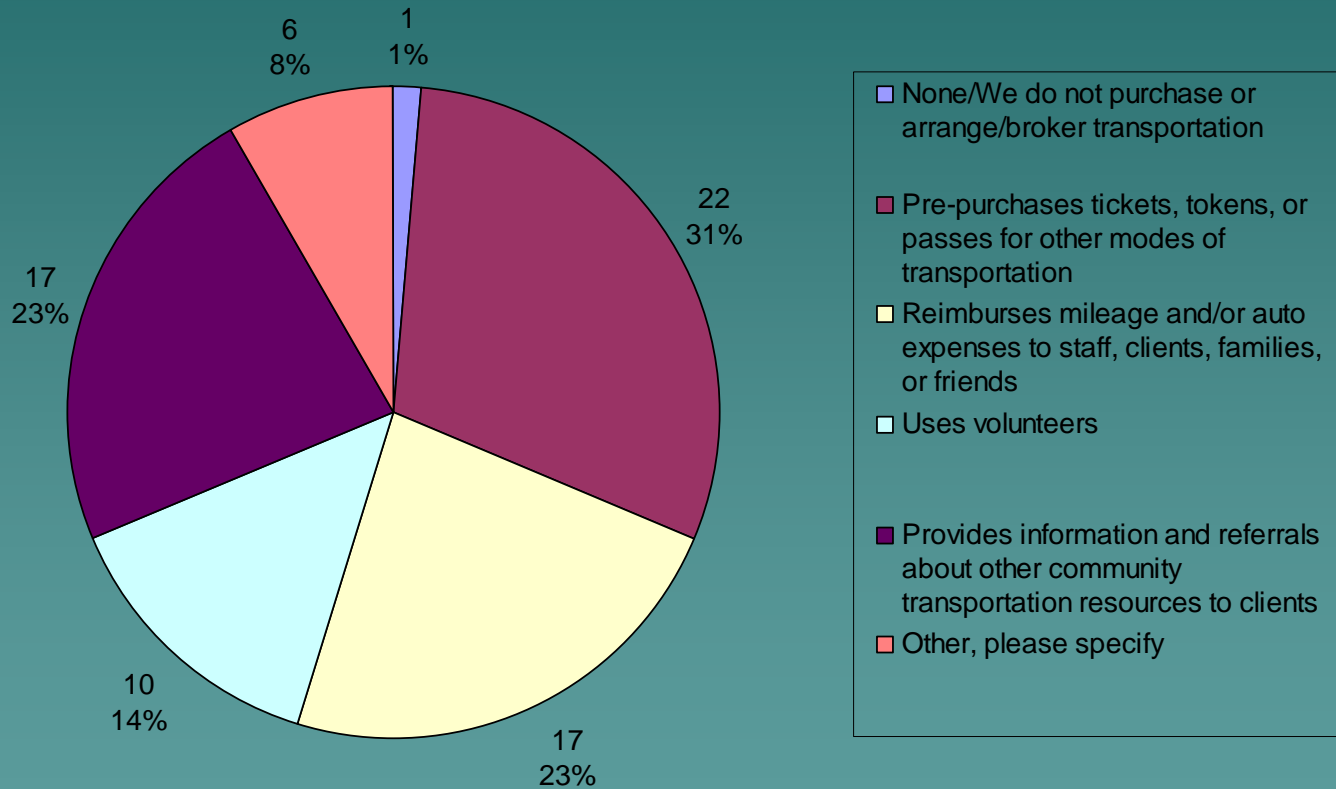
How many clients did your organization provide transportation for via each of the methods listed below in fiscal year 2007?

Arranging/brokering transportation for clients

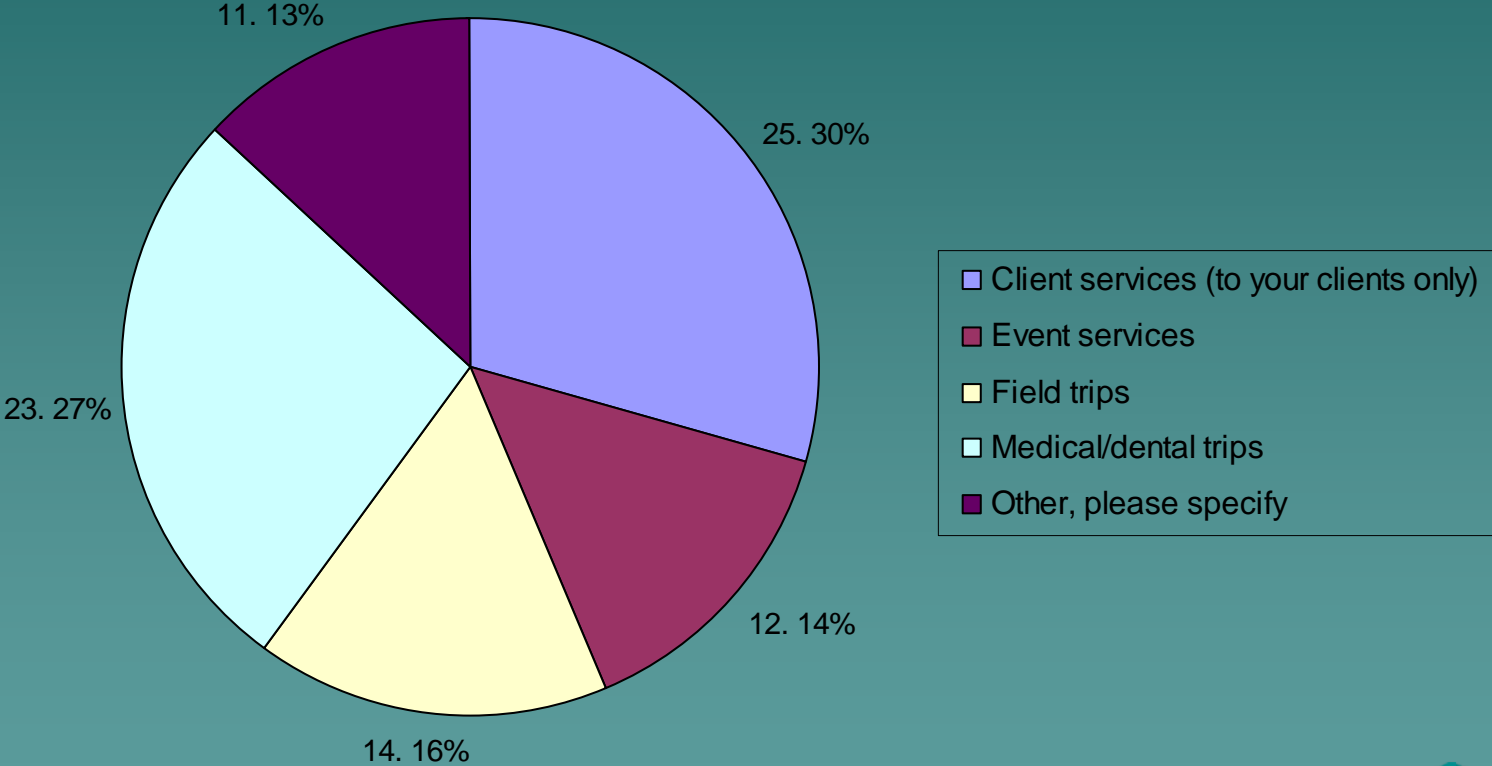


Total responses: 26

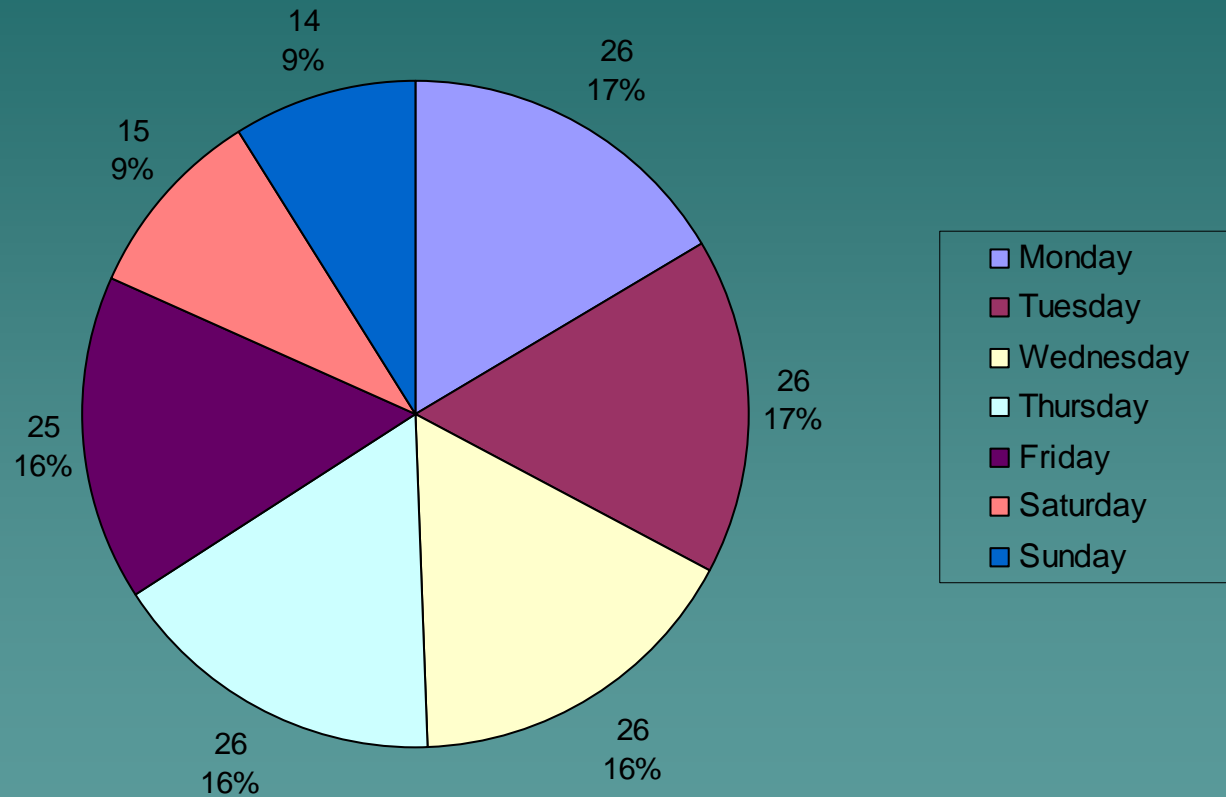
In which of the following ways does your organization purchase or arrange/broker transportation? (Check all that apply.)



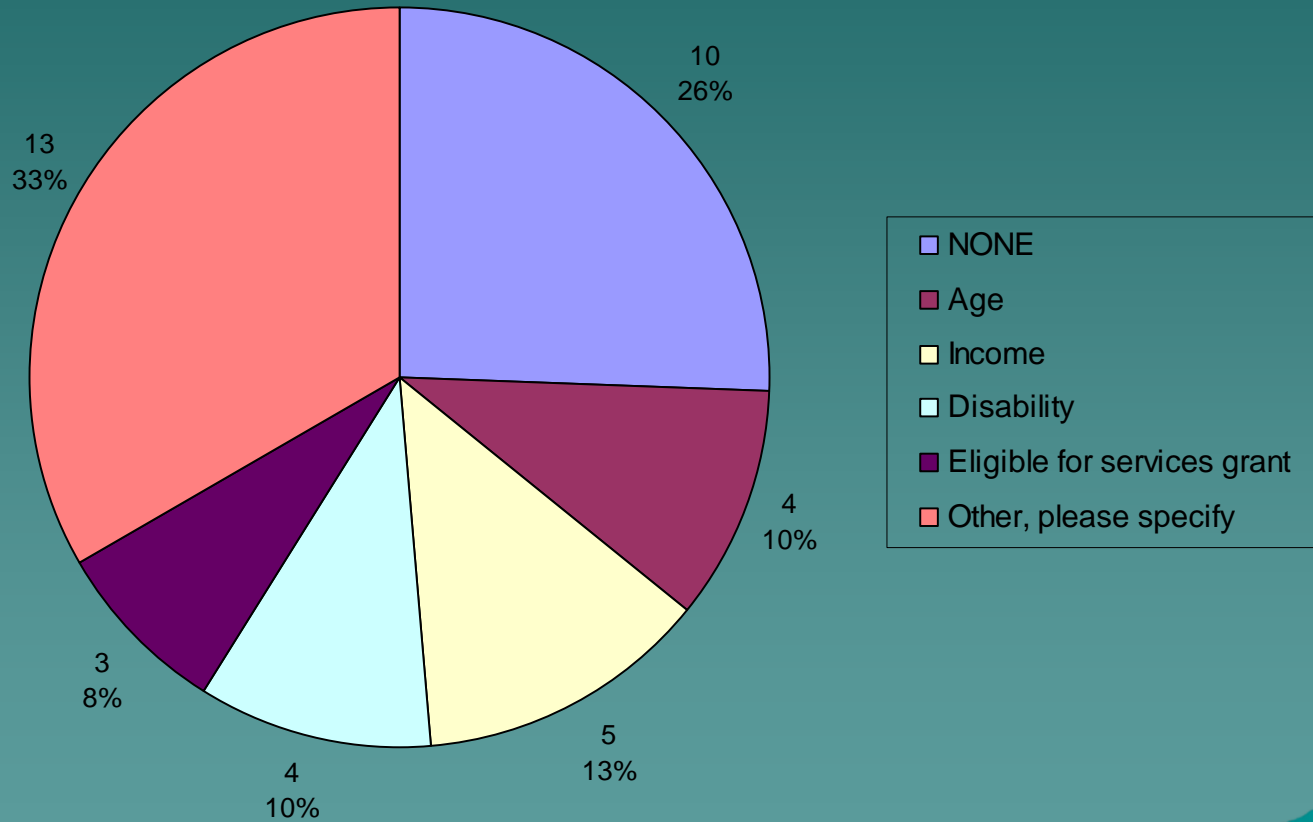
For what purposes does your organization provide passenger transportation? (Check all that apply).



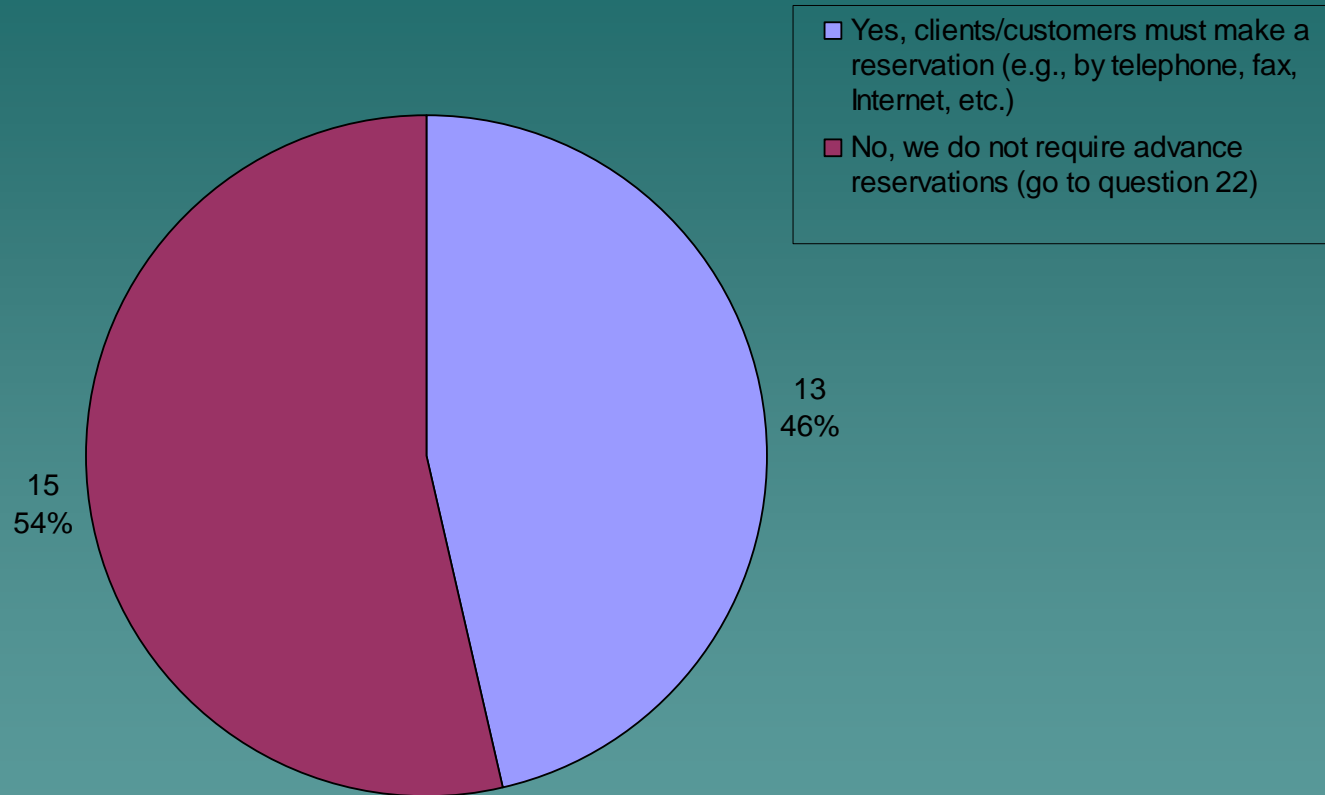
On what days of the week does your transportation program operate?



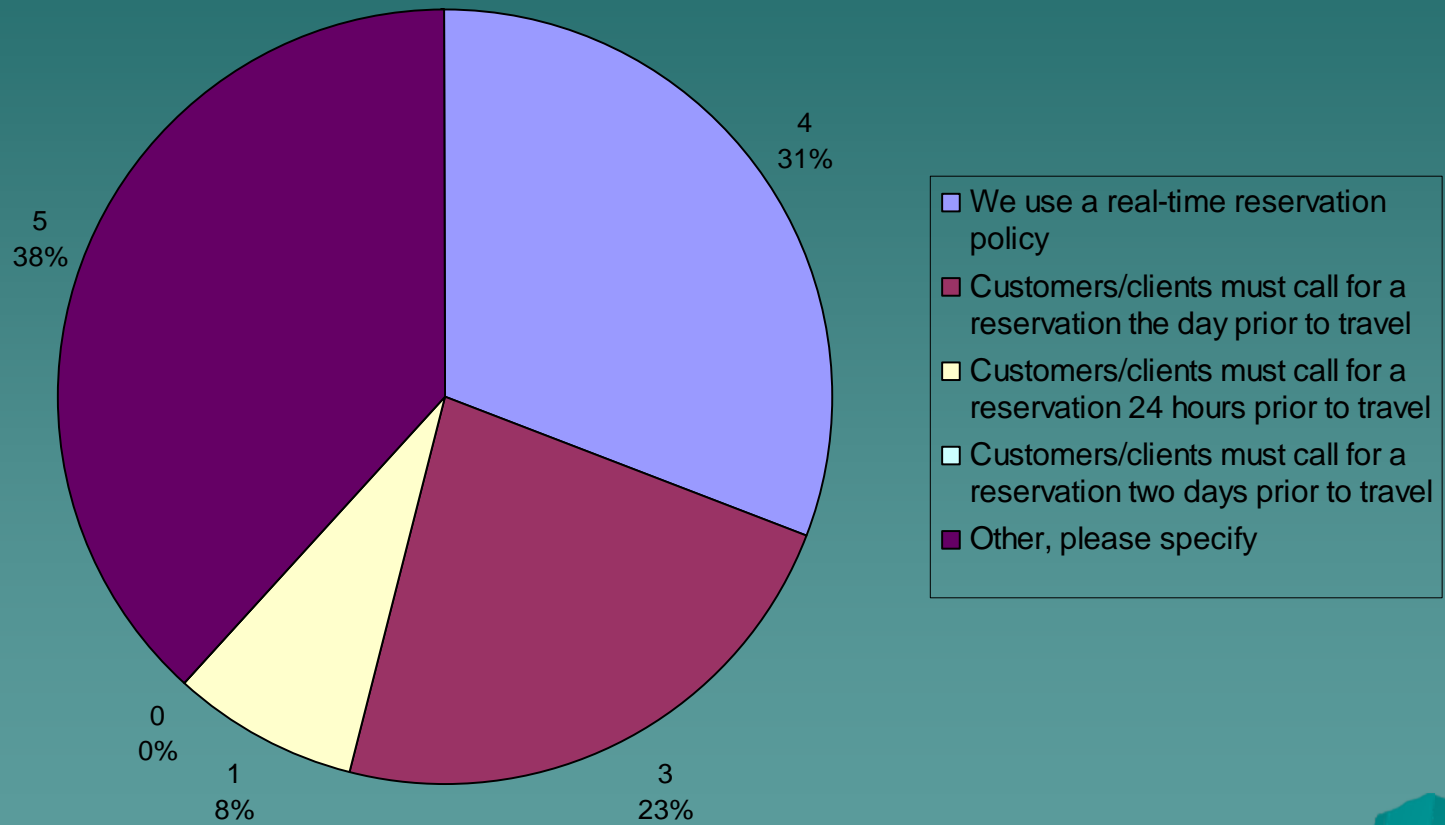
Does your organization have any of the following eligibility requirements for transportation services? (Check all that apply.)



Do clients/customers need to make reservations to access your transportation services?

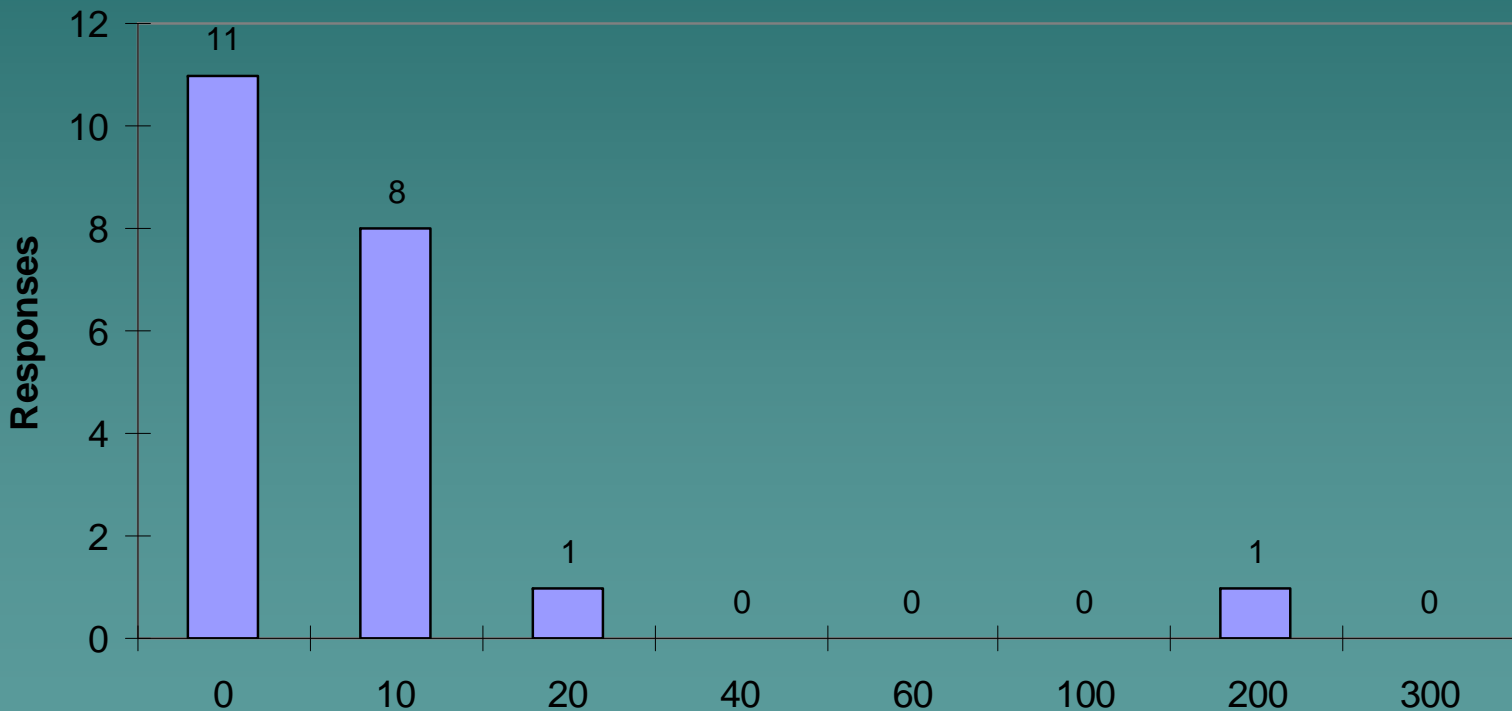


If advance reservations are required, what notice must be provided?



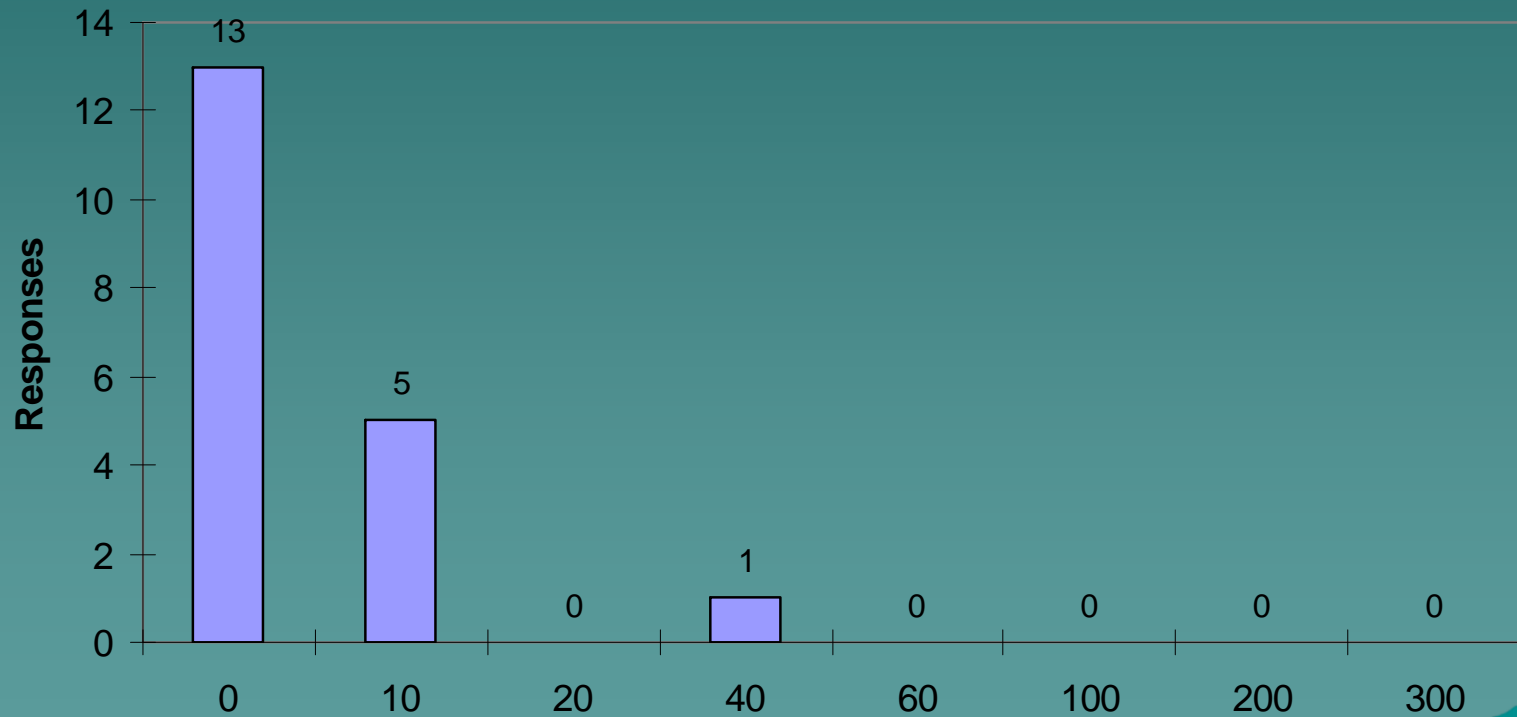
Please provide the following information about transportation provided directly to your clients with vehicles owned and operated by your organization. If possible, use actual data for the 2007 fiscal year. If actual data are not readily available, provide estimates.

Number of vehicles owned



Please provide the following information about transportation provided directly to your clients with vehicles owned and operated by your organization. If possible, use actual data for the 2007 fiscal year. If actual data are not readily available, provide estimates.

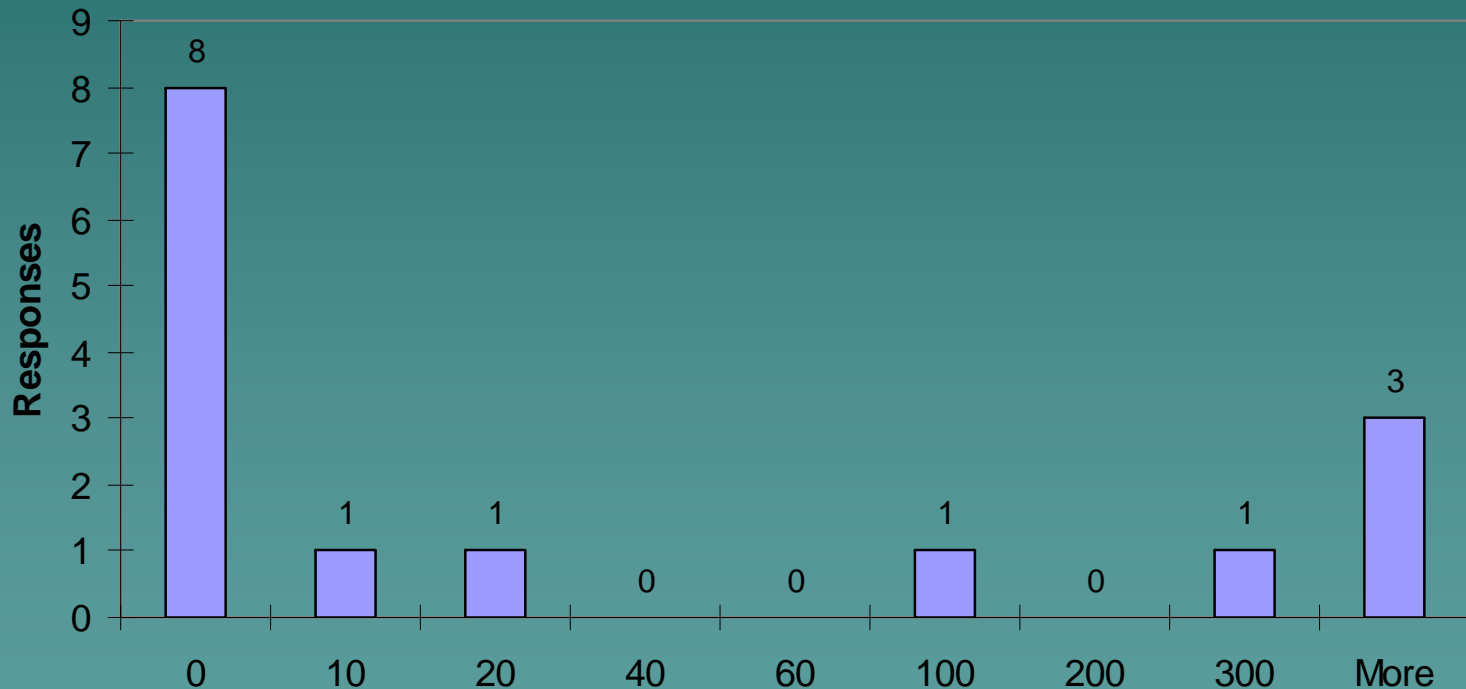
Number of vehicles that are handicapped-accessible



Total responses: 23

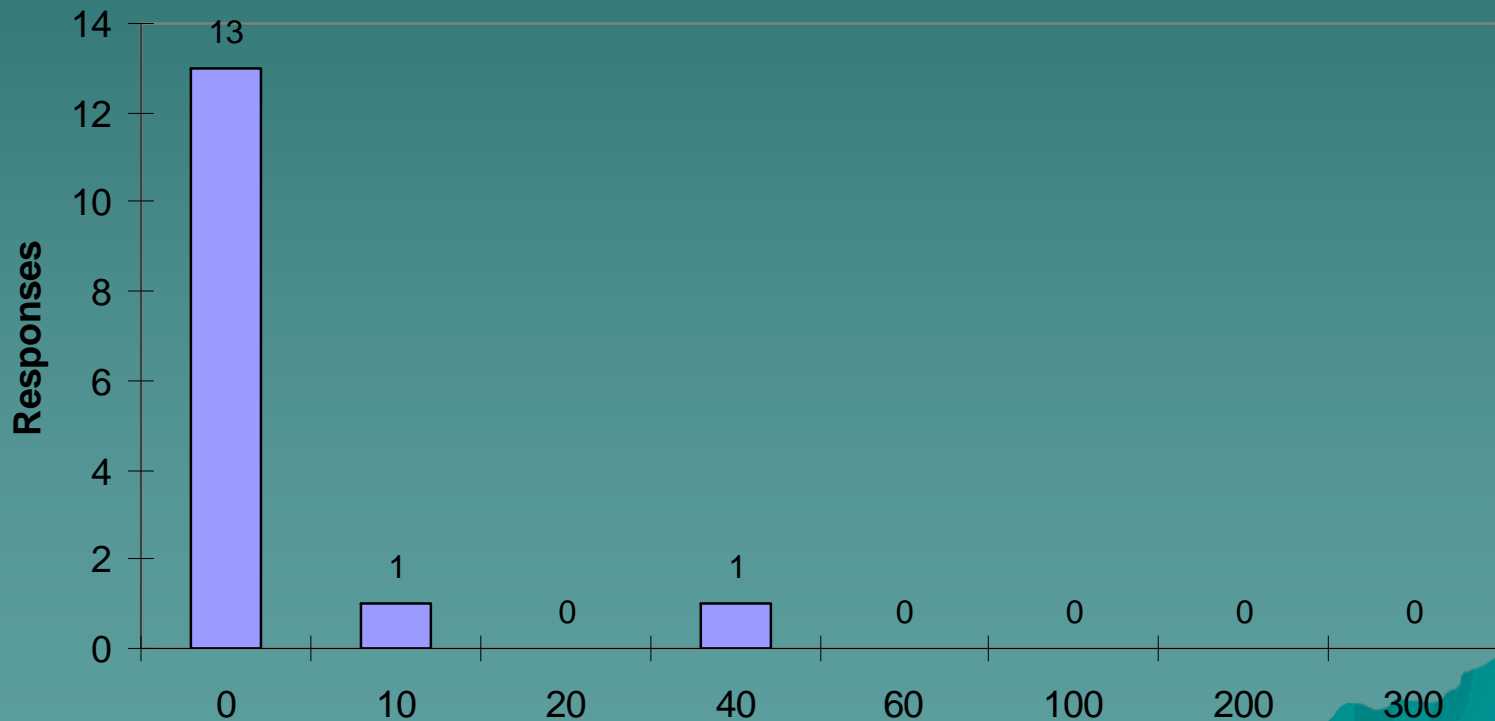
Please provide the following information about transportation provided directly to your clients with vehicles owned and operated by your organization. If possible, use actual data for the 2007 fiscal year. If actual data are not readily available, provide estimates.

Number of one-way passenger trips



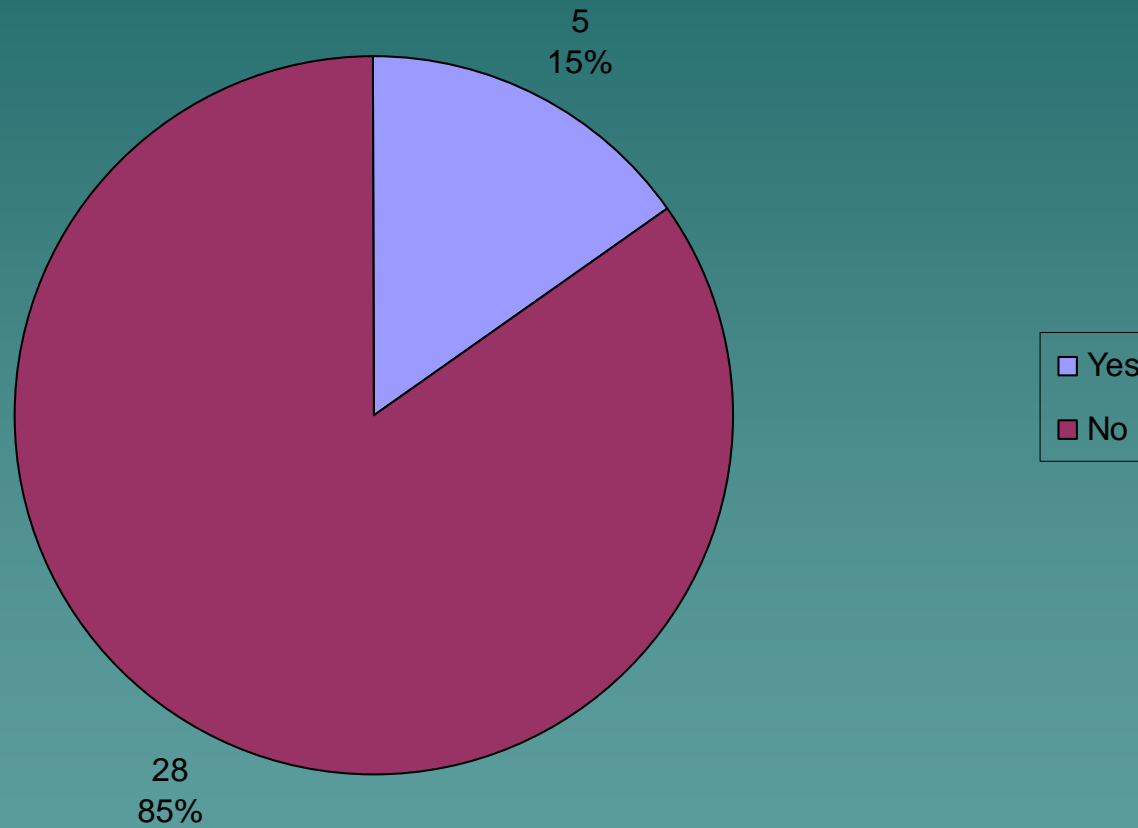
Please provide the following information about transportation provided directly to your clients with vehicles owned and operated by your organization. If possible, use actual data for the 2007 fiscal year. If actual data are not readily available, provide estimates.

Number of trips where a rider used a wheelchair



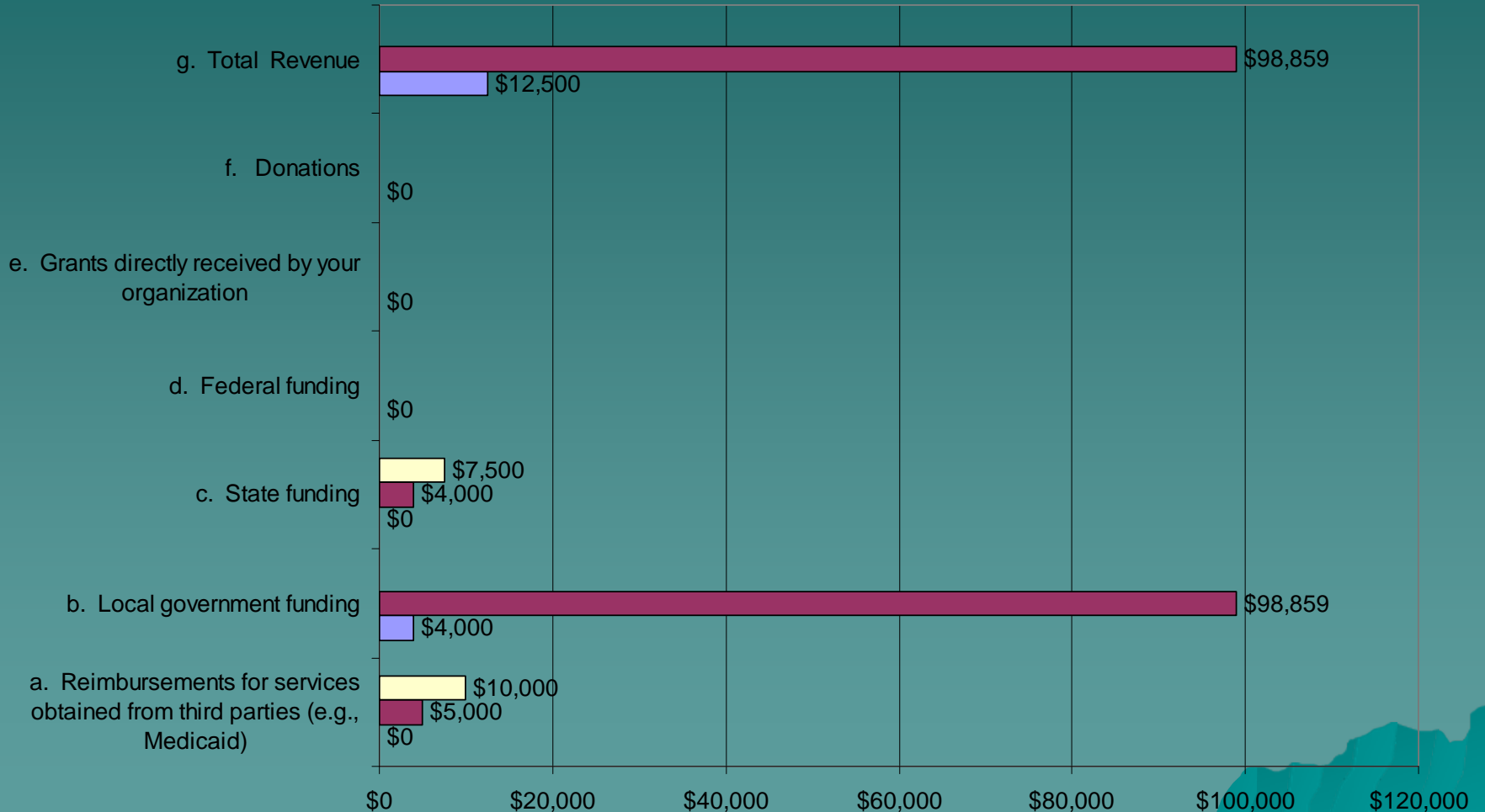
Total responses: 23

Did your organization have transportation revenue for fiscal year 2007?



Total responses: 33

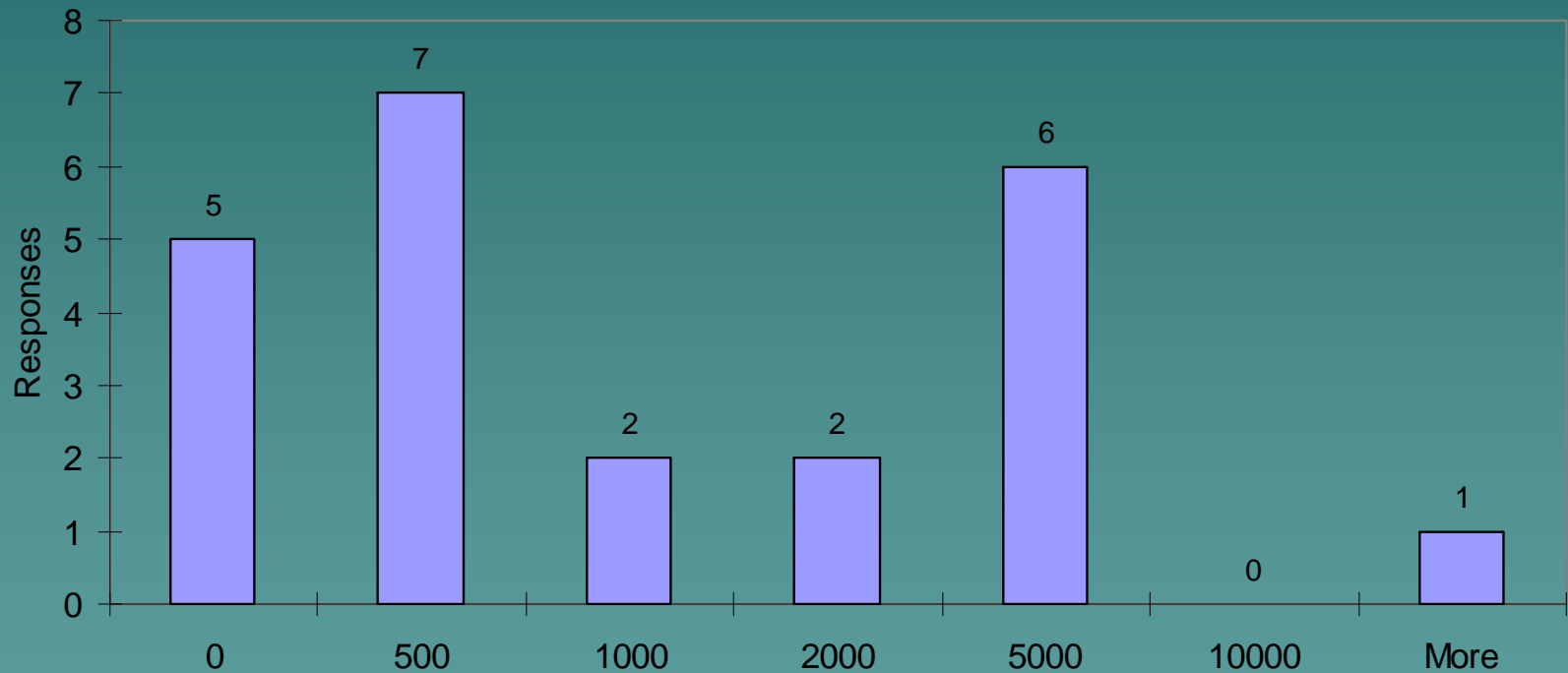
What are your organization's ACTUAL transportation REVENUES for the categories below for fiscal year 2007? (If actual data are not readily available, provide estimates)



Total responses: 3 (3 different colors are the actual responses)

What are your organization's ACTUAL transportation EXPENDITURES for fiscal year 2007? (If actual data are not readily available, provide estimates)

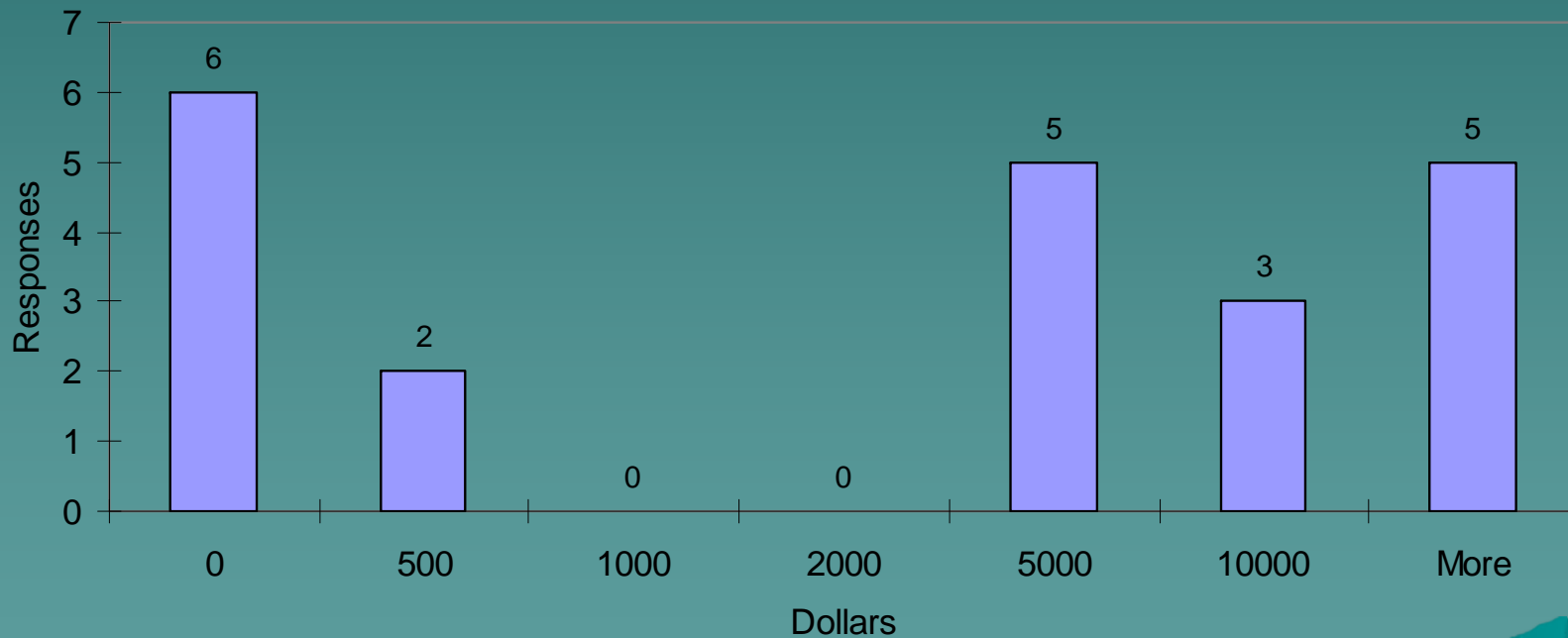
Pre-purchased tickets, token, or passes



Total responses: 25

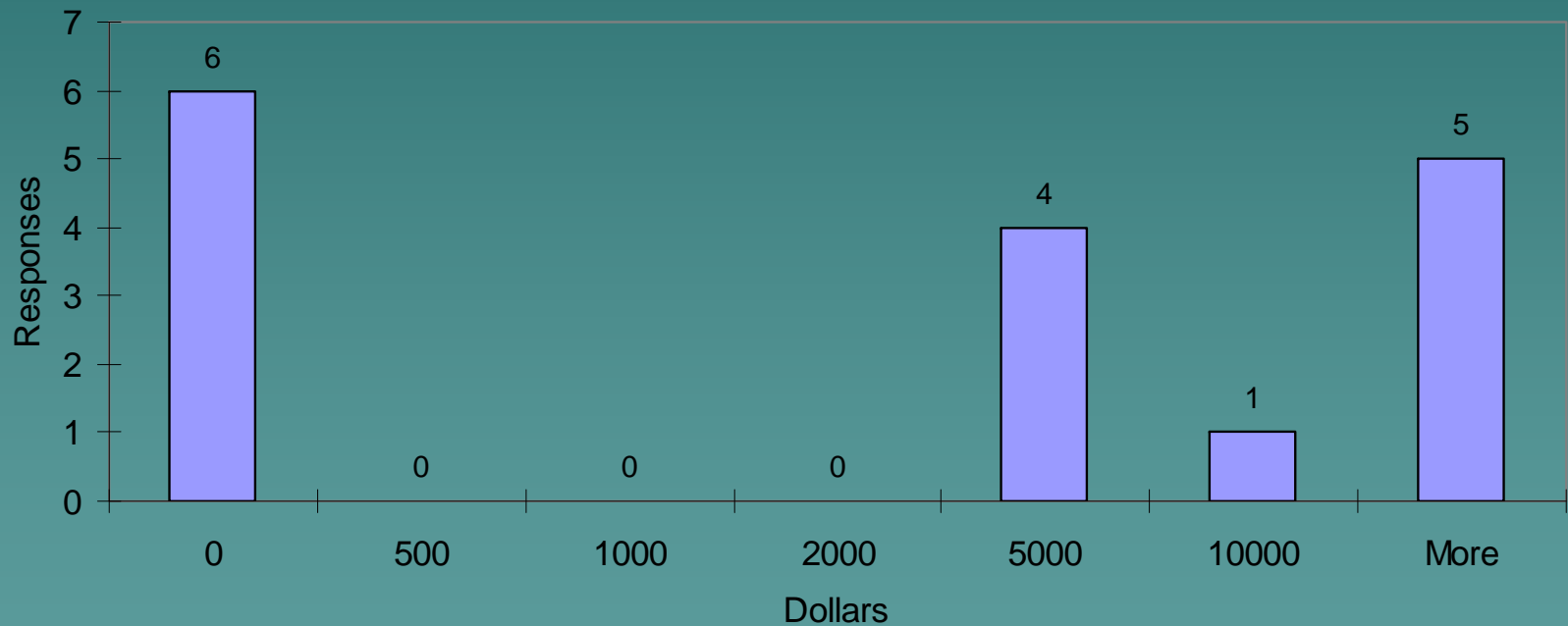
What are your organization's ACTUAL transportation EXPENDITURES for fiscal year 2007? (If actual data are not readily available, provide estimates)

Reimbursements of mileage or auto expenses paid to staff, clients, client family members, or client friends



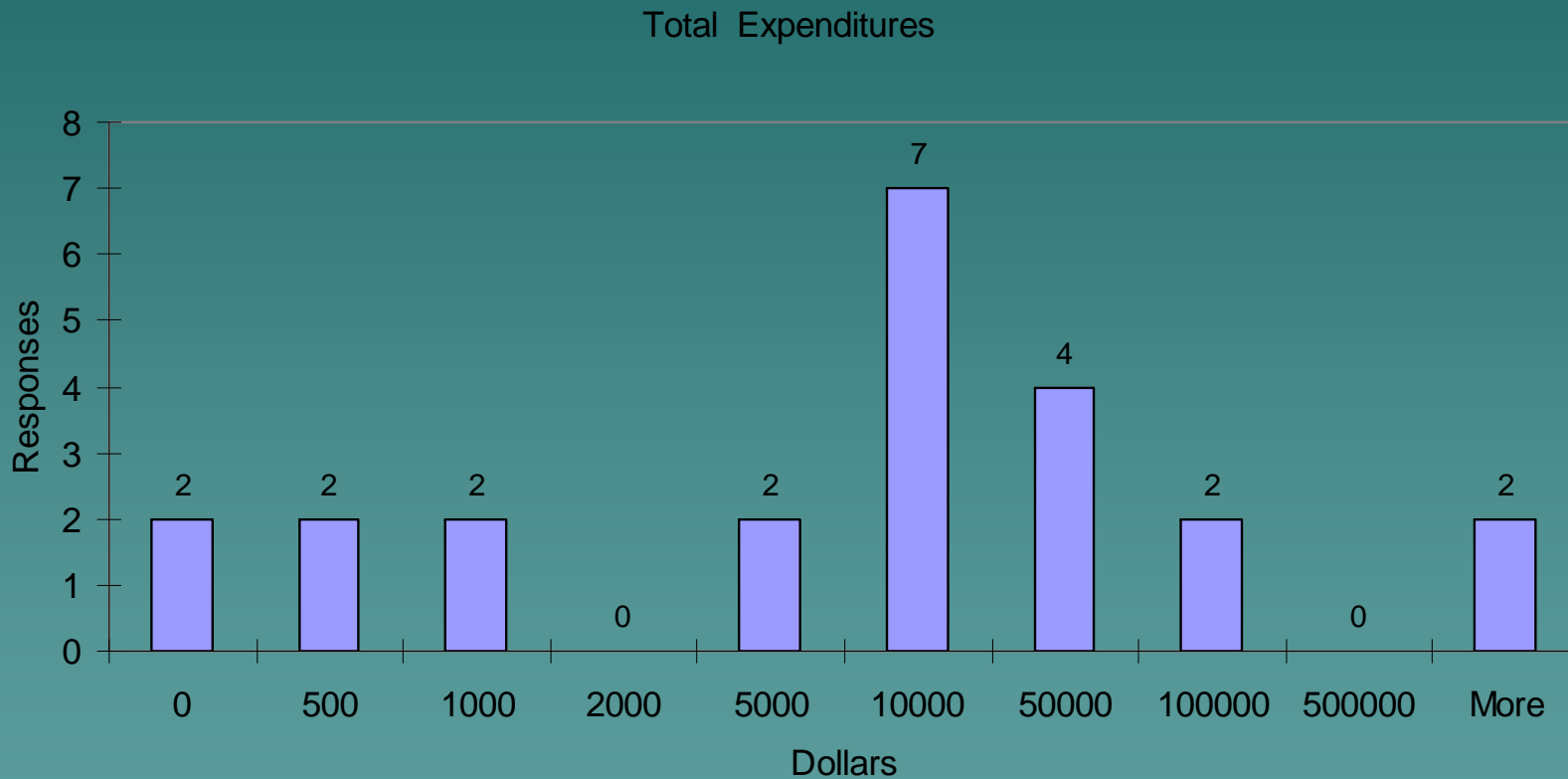
What are your organization's ACTUAL transportation EXPENDITURES for fiscal year 2007? (If actual data are not readily available, provide estimates)

Operation of own transportation program using agency owned vehicles and staff (total cost)



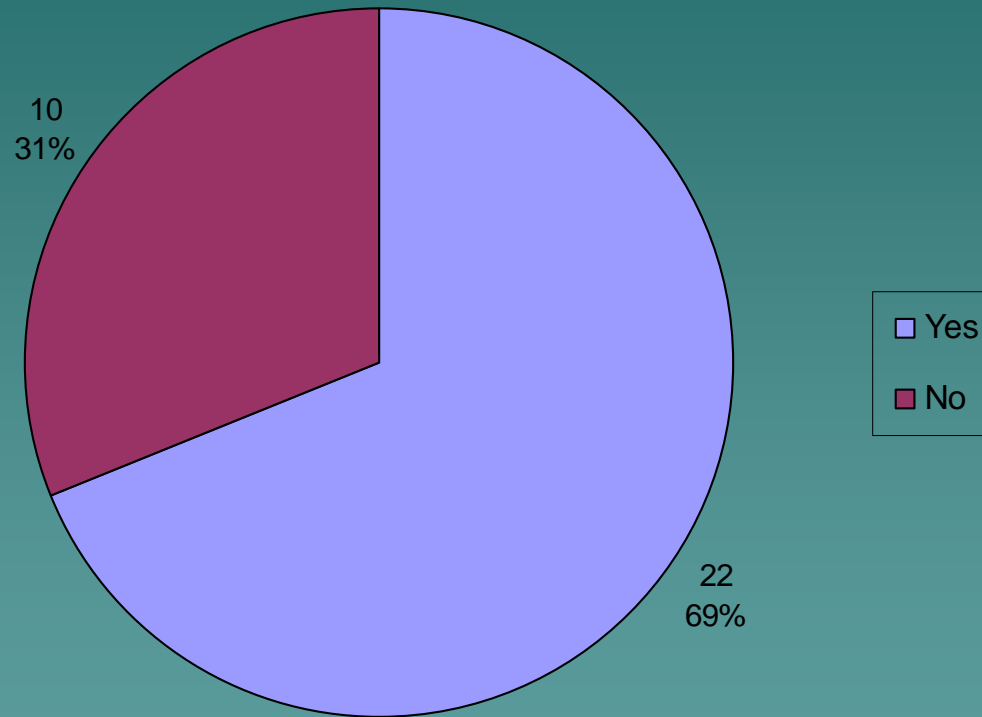
Total responses: 25

What are your organization's ACTUAL transportation EXPENDITURES for fiscal year 2007? (If actual data are not readily available, provide estimates)

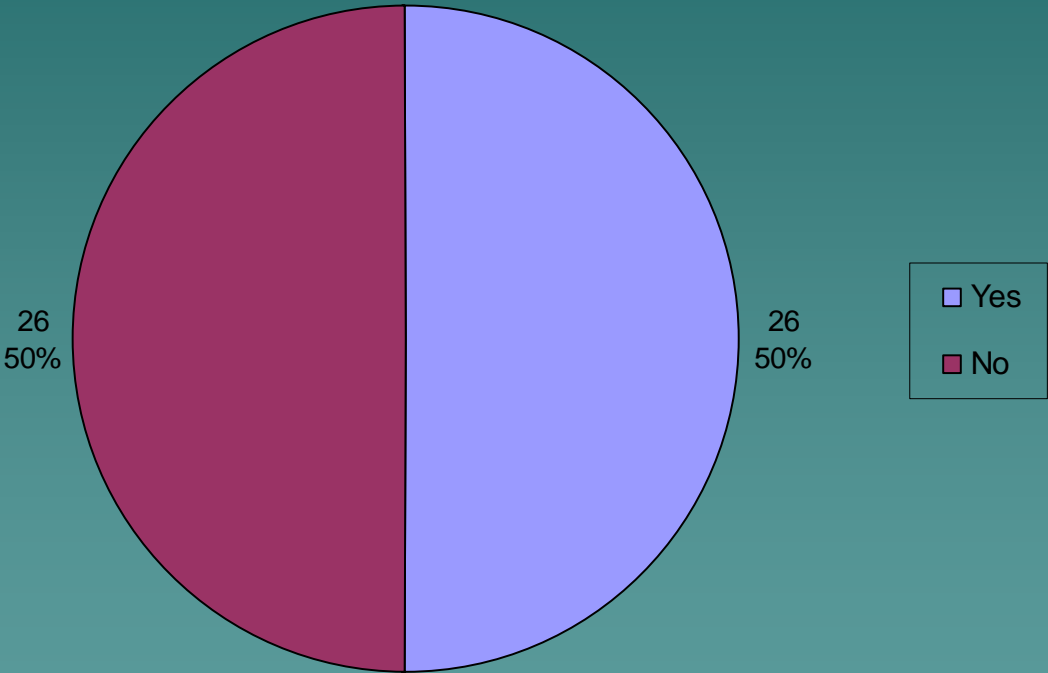


Total responses: 25

Do you provide reimbursement for mileage?

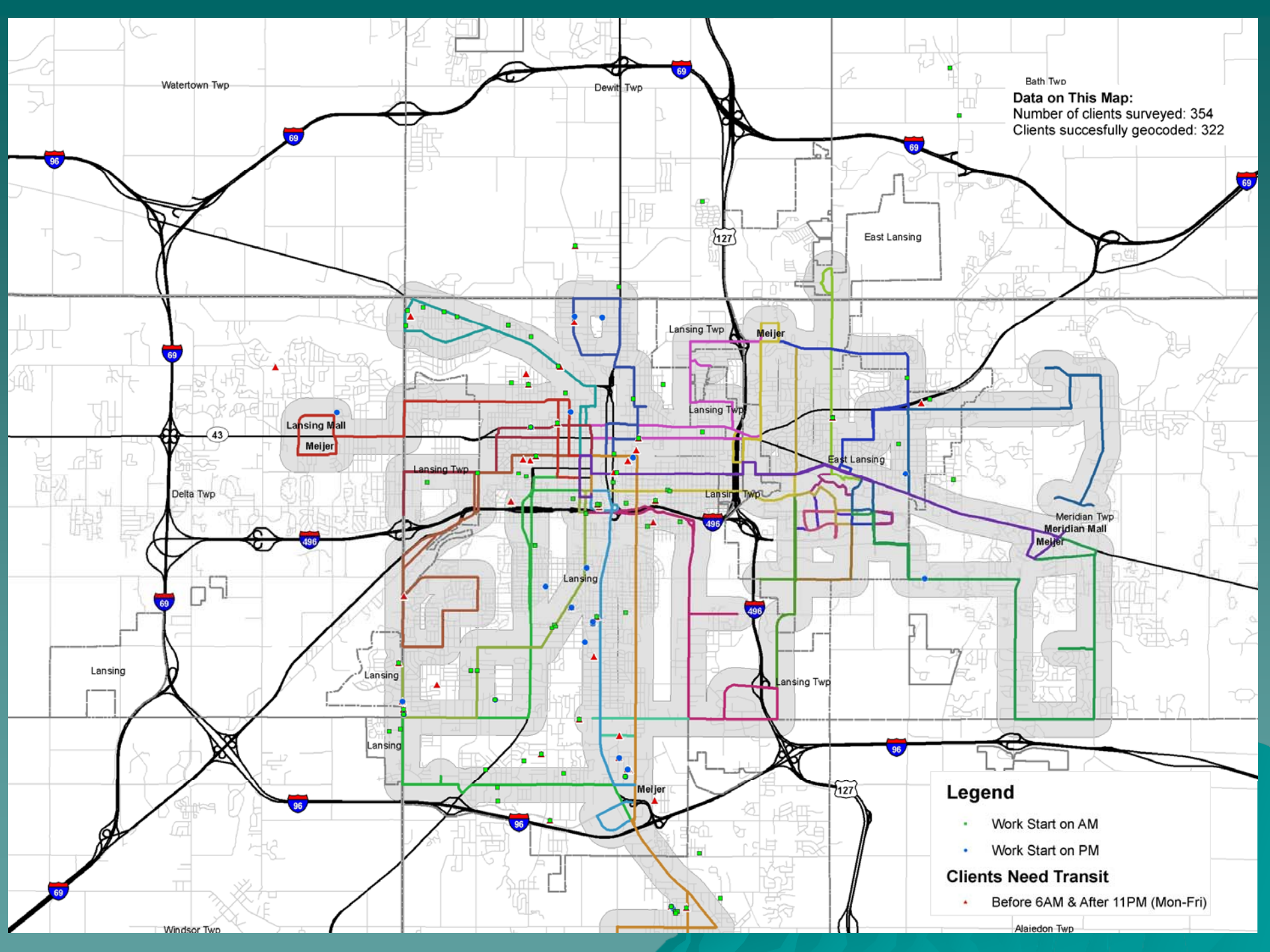


Would your organization be interested in exploring joint provision or coordination of transportation services for your clients and clients of other community organizations?



◆ Client Surveys

Bath Twp
Data on This Map:
Number of clients surveyed: 354
Clients successfully geocoded: 322



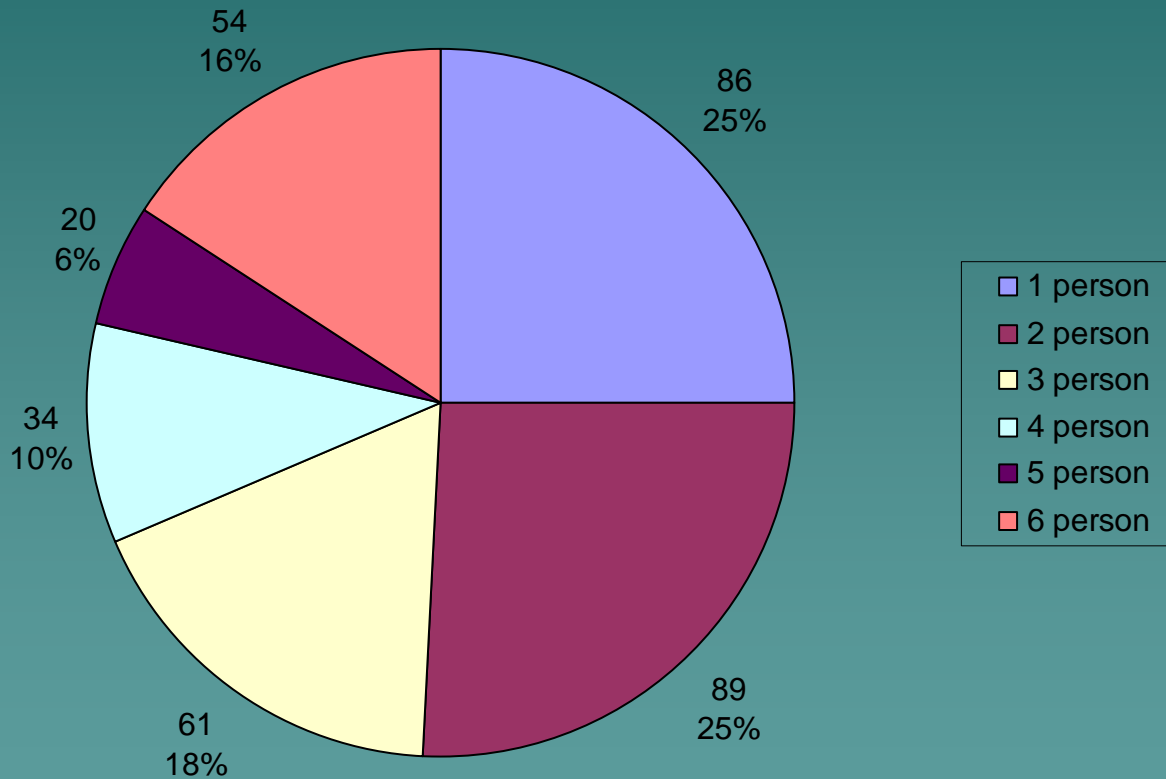
Legend

- Work Start on AM
- Work Start on PM

Clients Need Transit

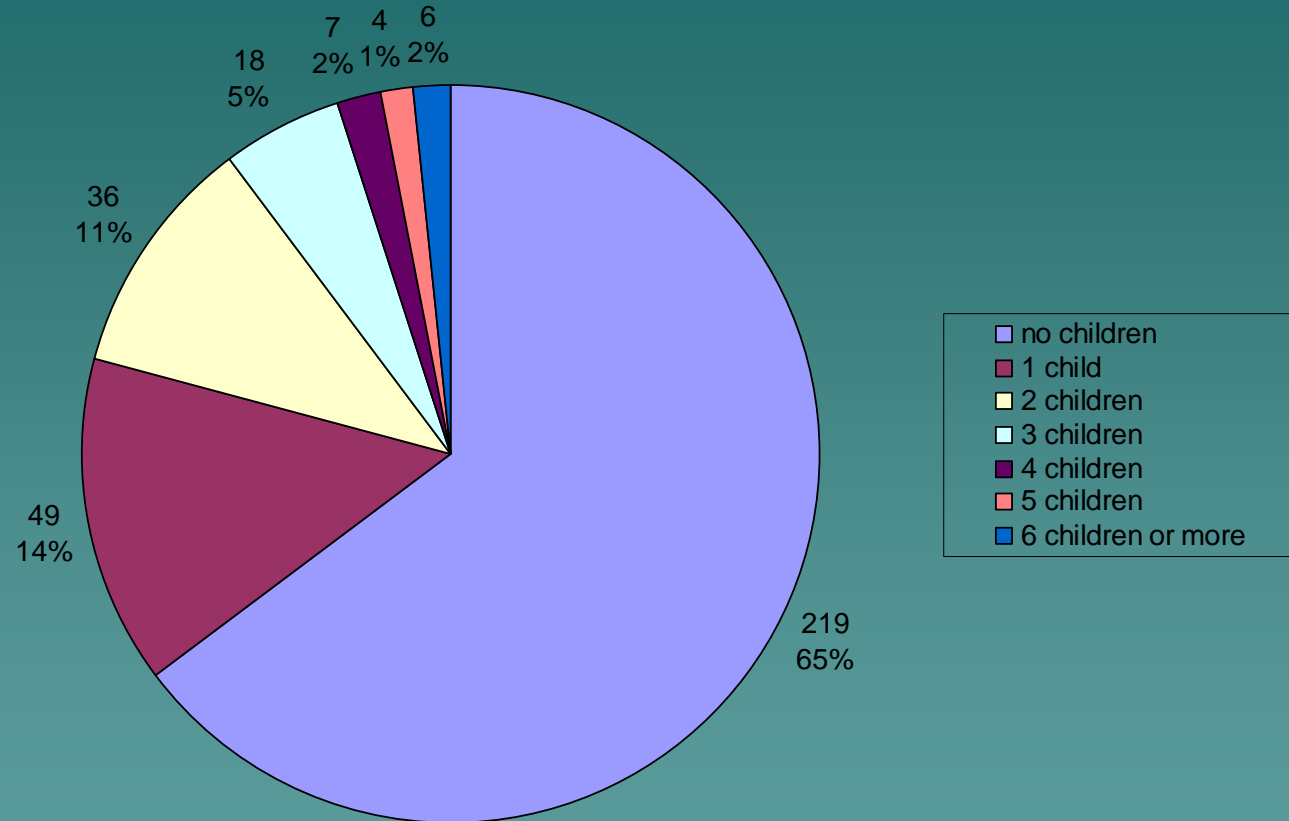
- ▲ Before 6AM & After 11PM (Mon-Fri)

How many people are in your household, including you ?

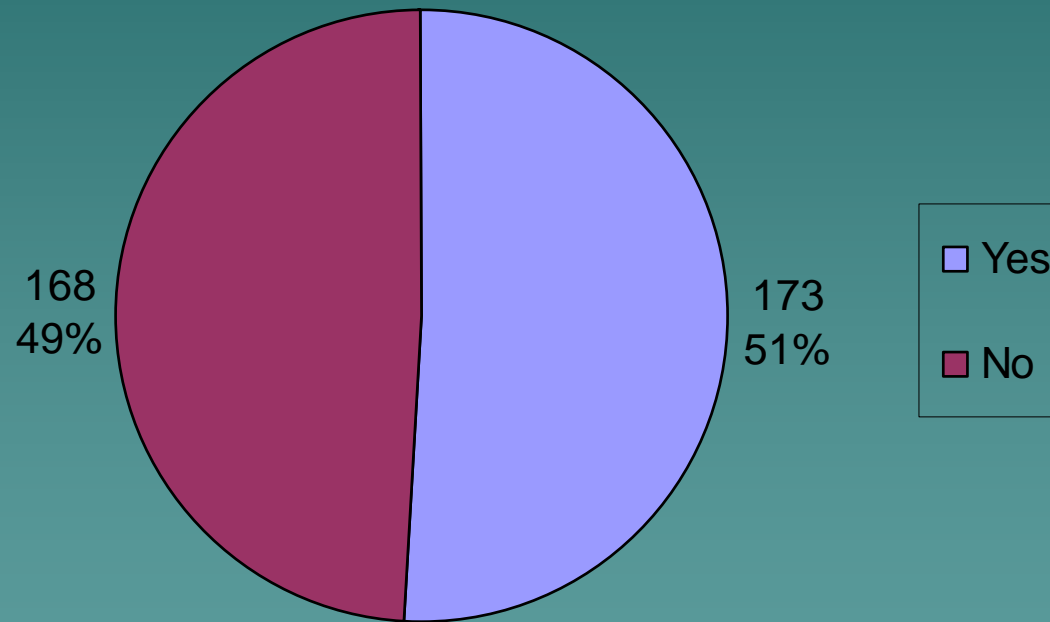


Total responses: 344

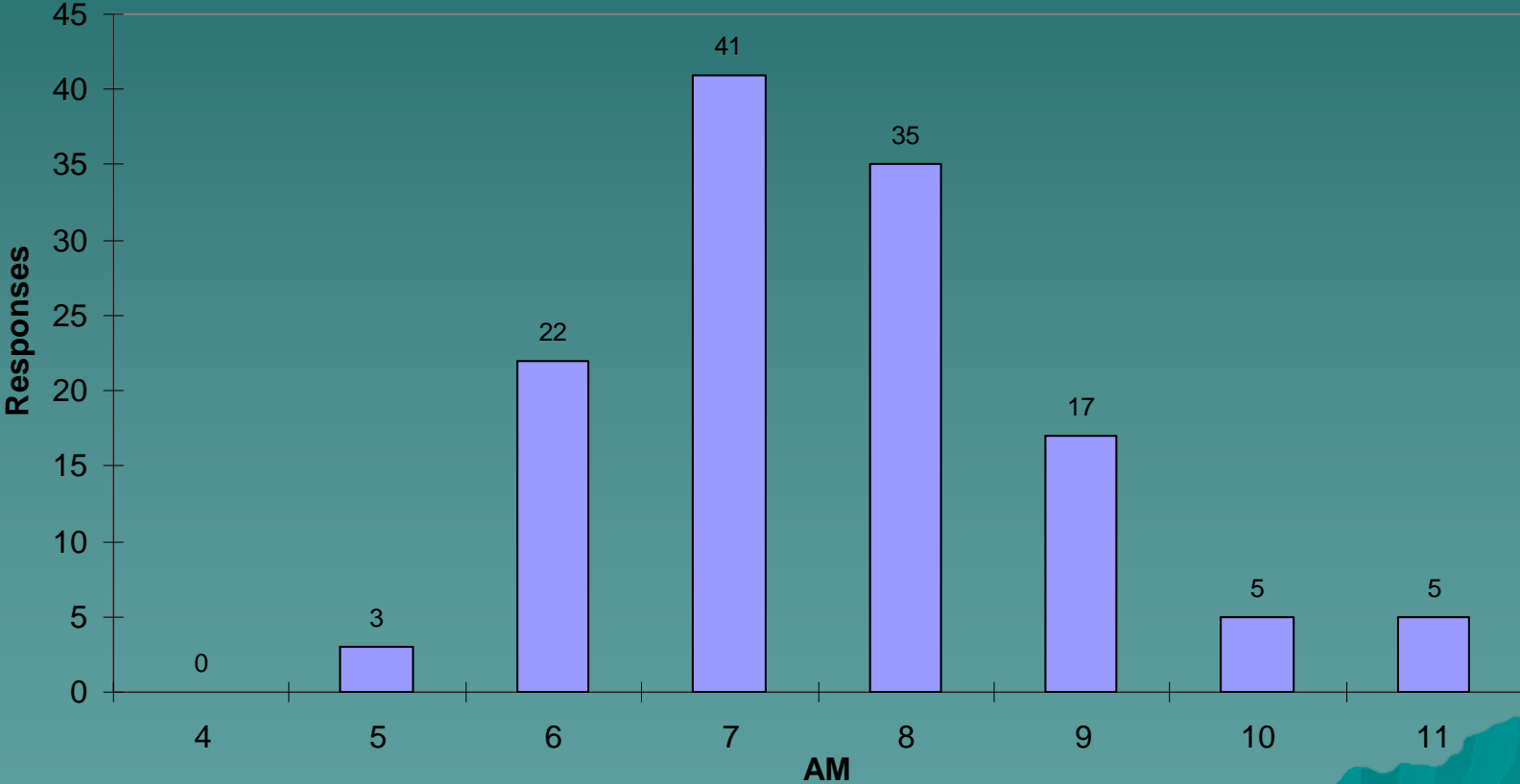
How many children under the age of 14 are in your household ?



Do you have a job ?

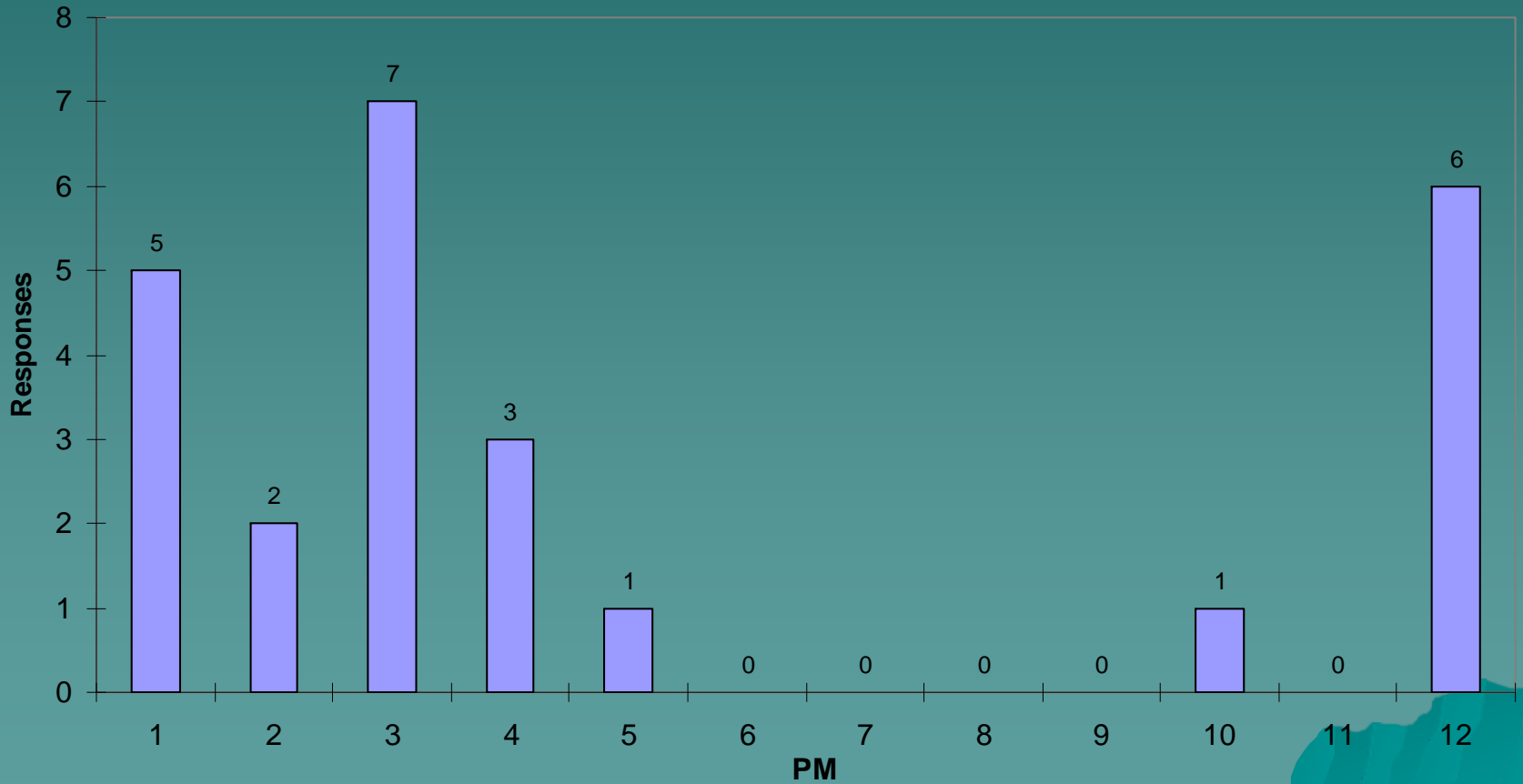


AM Begin Work Hour



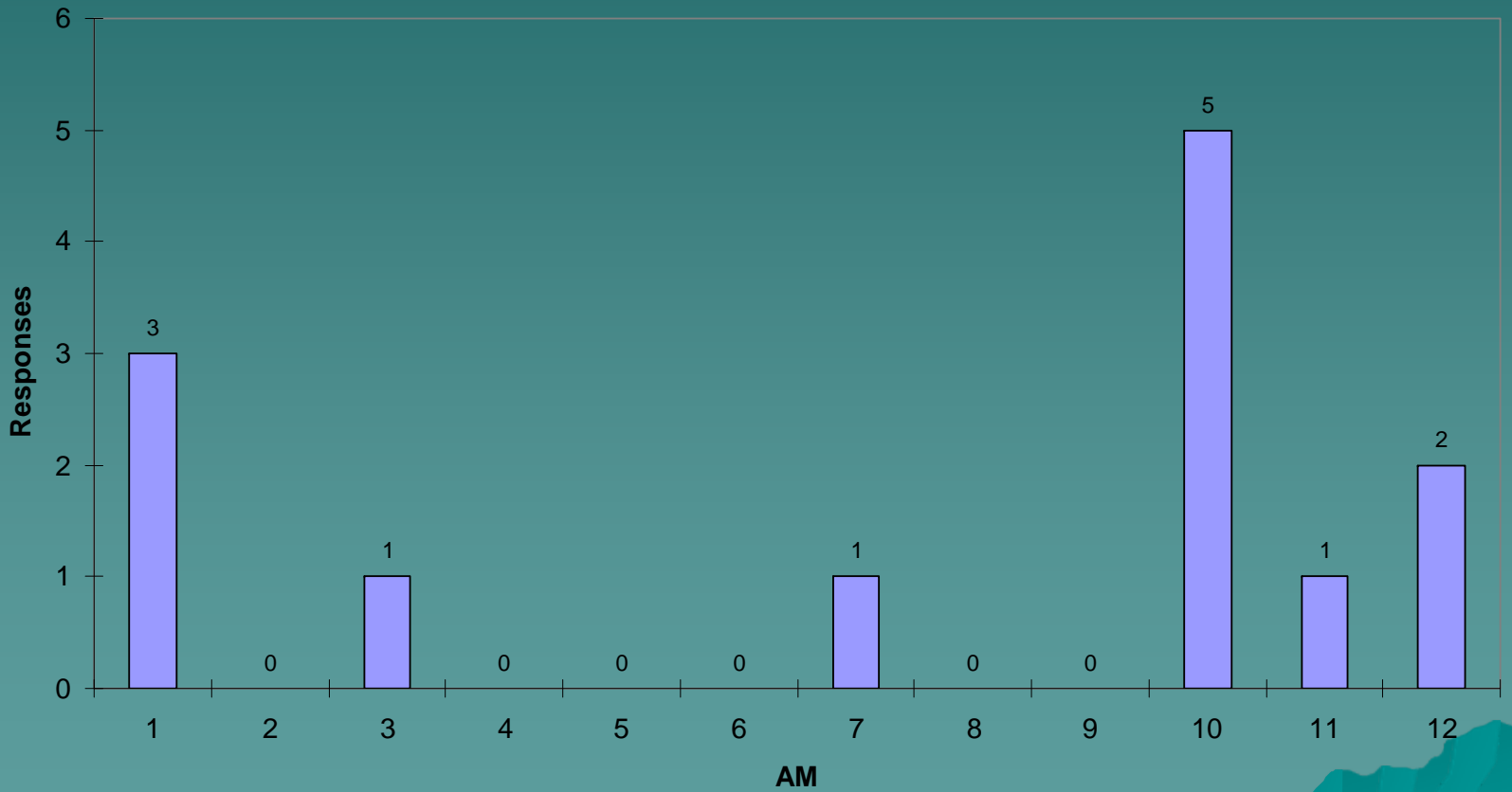
Total responses: 154

PM Begin Work Hour



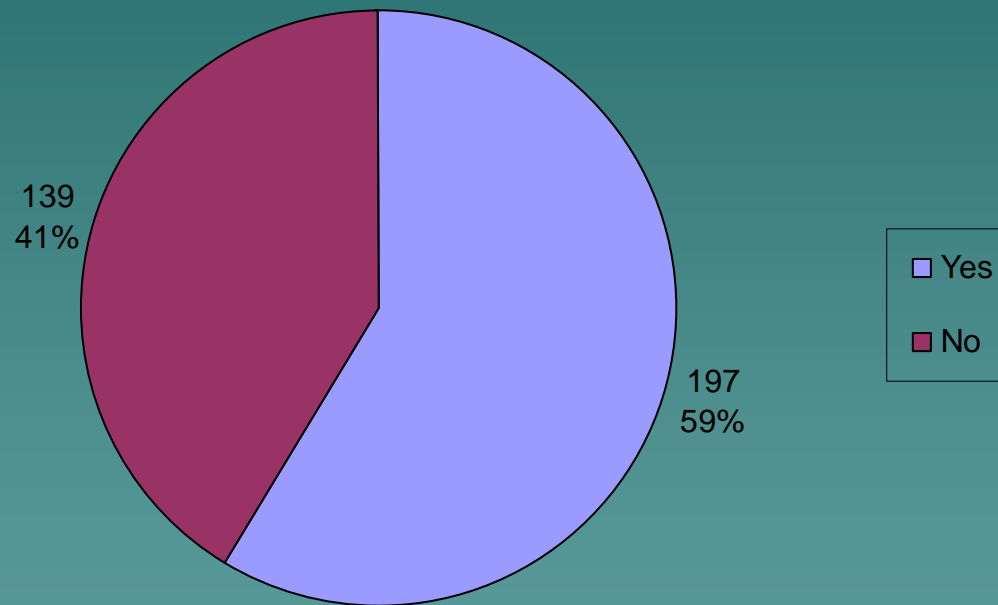
Total responses: 25

AM End Work Hour

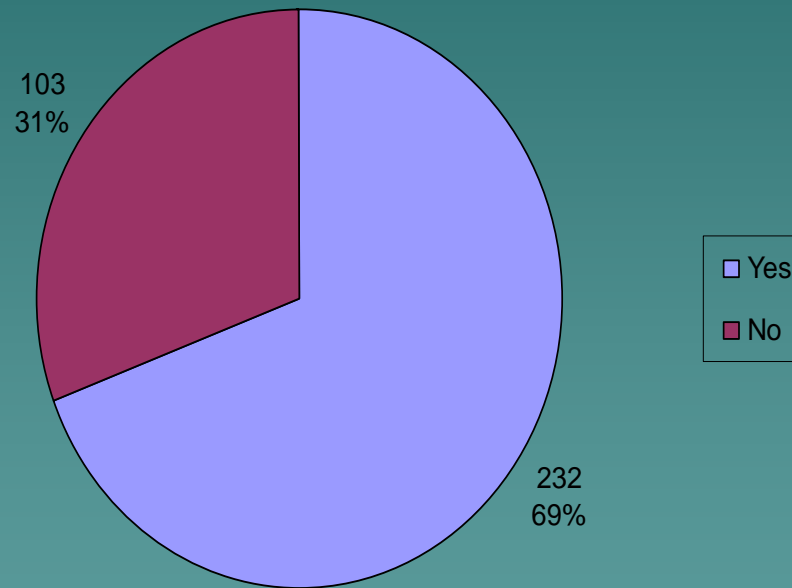


Total responses: 13

Do you have a driver's license ?

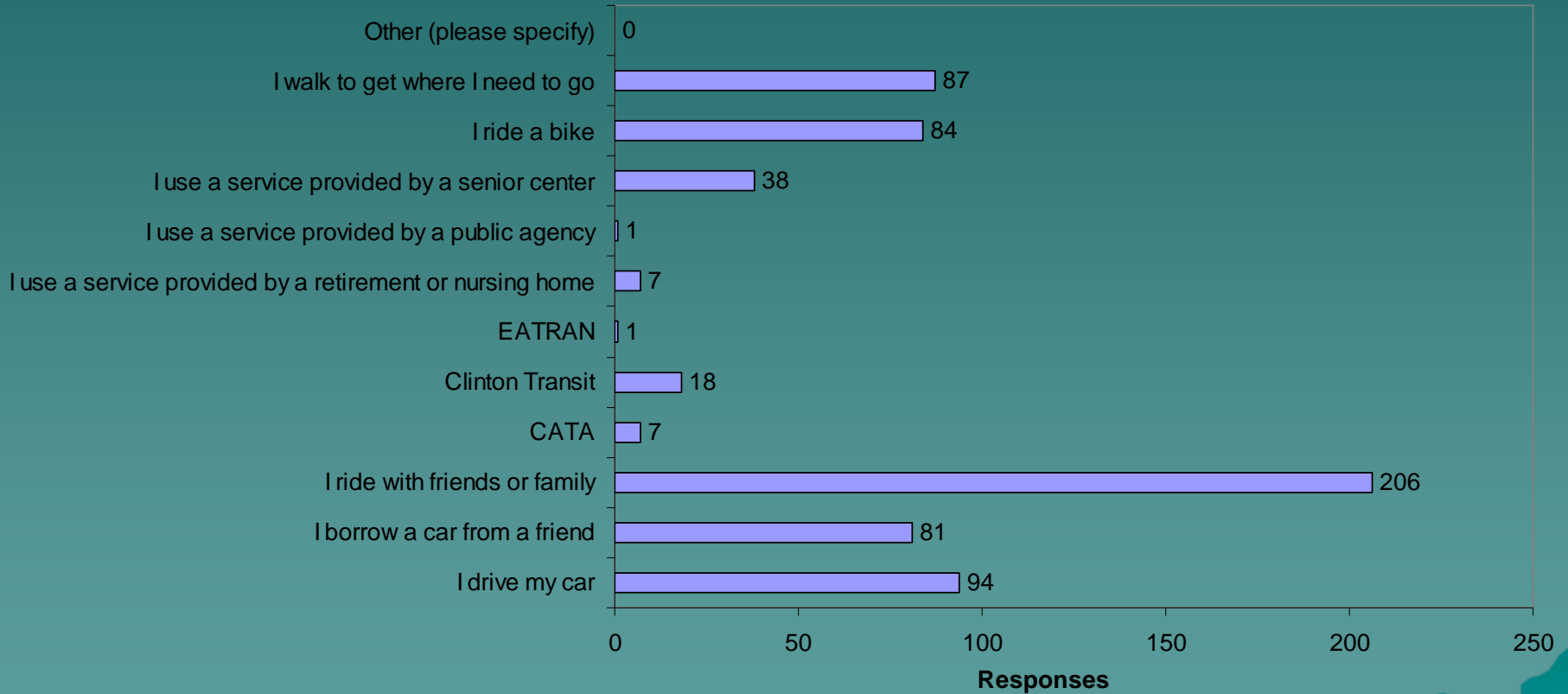


Do you own a car ?



Total responses: 335

Which of the following types of transportation do you use most often ?

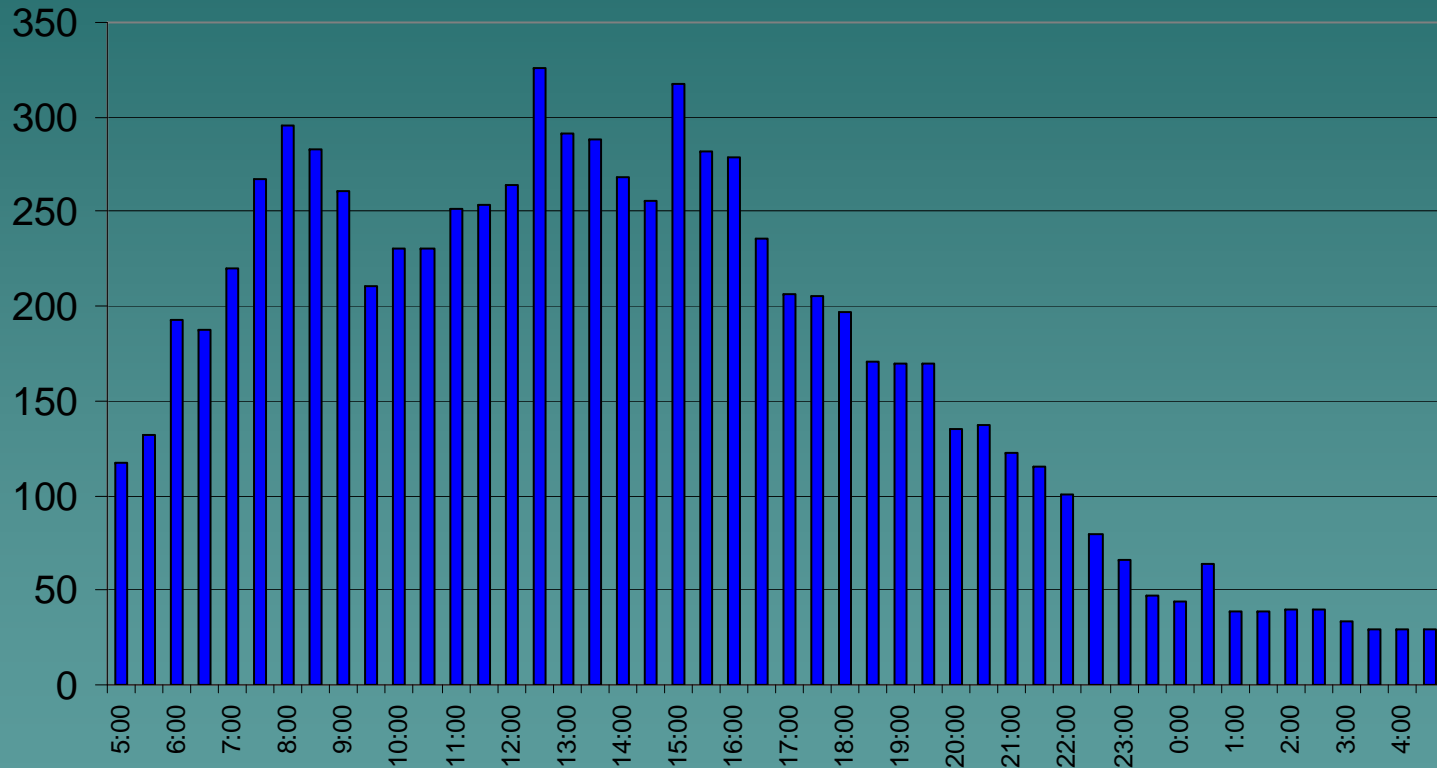


Total responses: 354

Which of the following types of transportation do you use most often ?

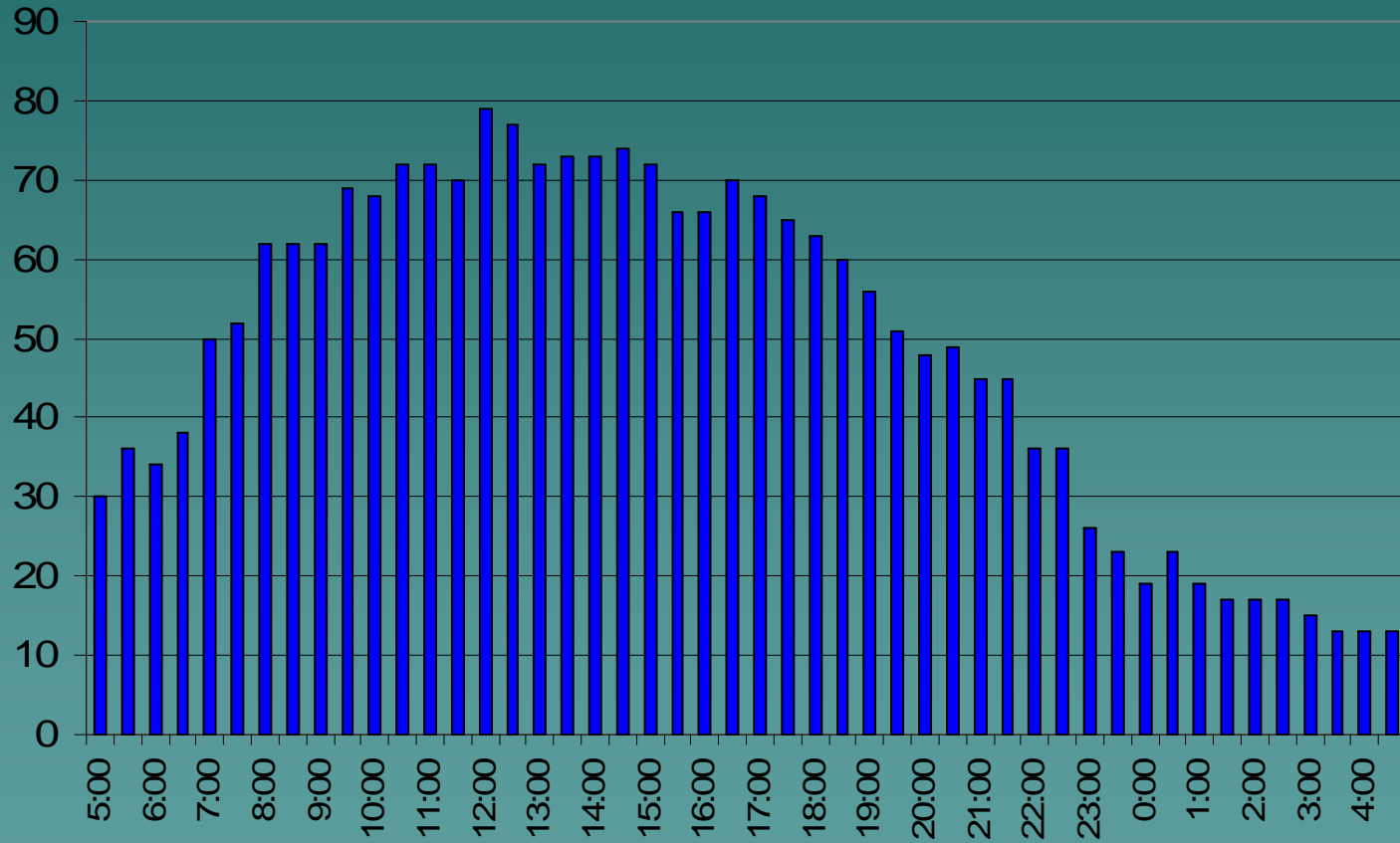
Answer	Responses	%
I drive my car	94	15.06%
I borrow a car from a friend	81	12.98%
I ride with friends or family	206	33.01%
CATA	7	1.12%
Clinton Transit	18	2.88%
EATRAN	1	0.16%
I use a service provided by a retirement or nursing home	7	1.12%
I use a service provided by a public agency	1	0.16%
I use a service provided by a senior center	38	6.09%
I ride a bike	84	13.46%
I walk to get where I need to go	87	13.94%
Other (please specify)	0	0.00%

Transportation time needed Monday-Friday



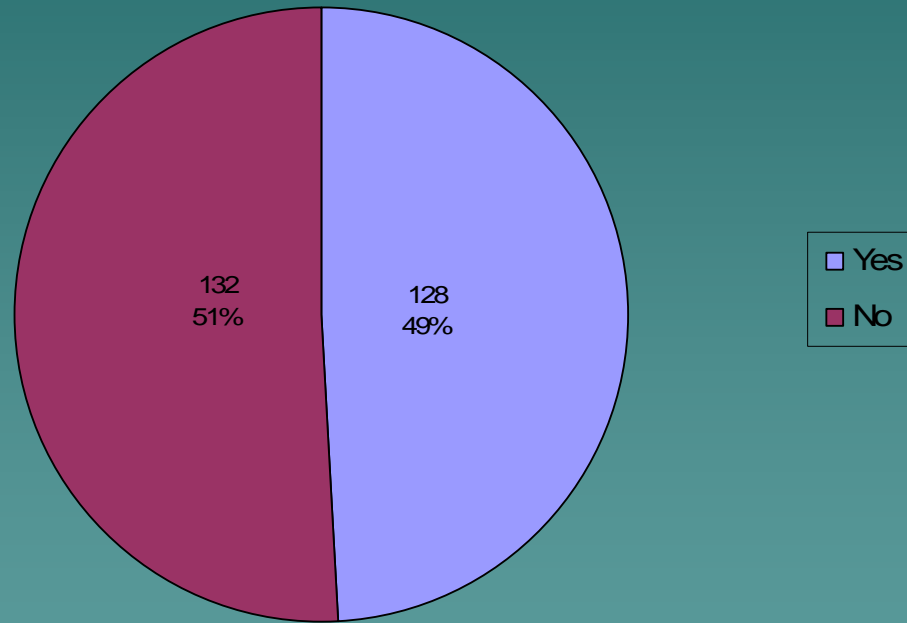
Total responses: 203 (Mon), 194 (Tue), 200 (Wed), 193 (Thu), 187 (Fri)

Transportation time needed Saturday-Sunday



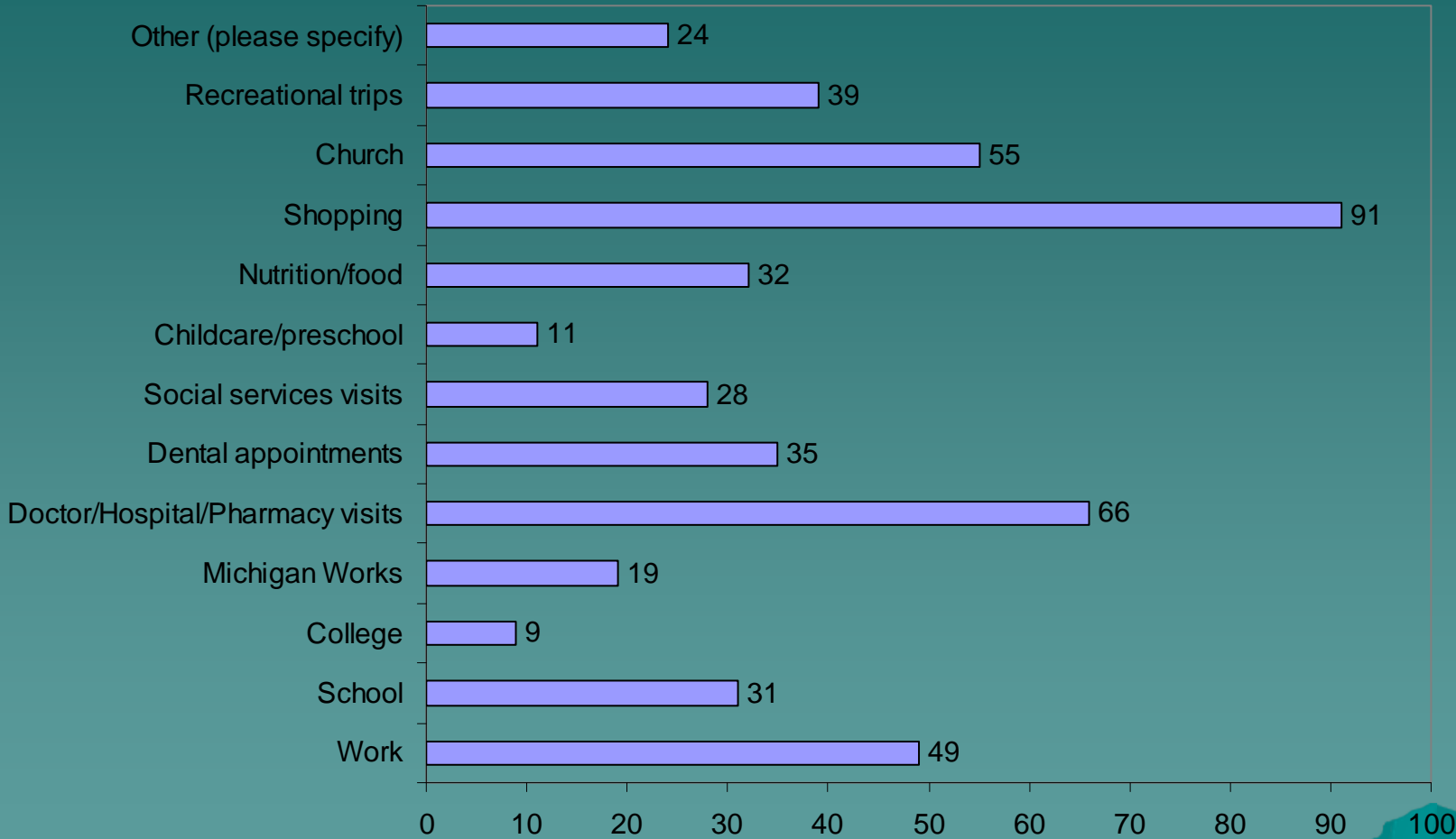
Total responses: 115 (Sat), 94 (Sun)

On a typical day, are there trips you can not make because you do not have transportation?



Total responses: 258

What are those trips for ?



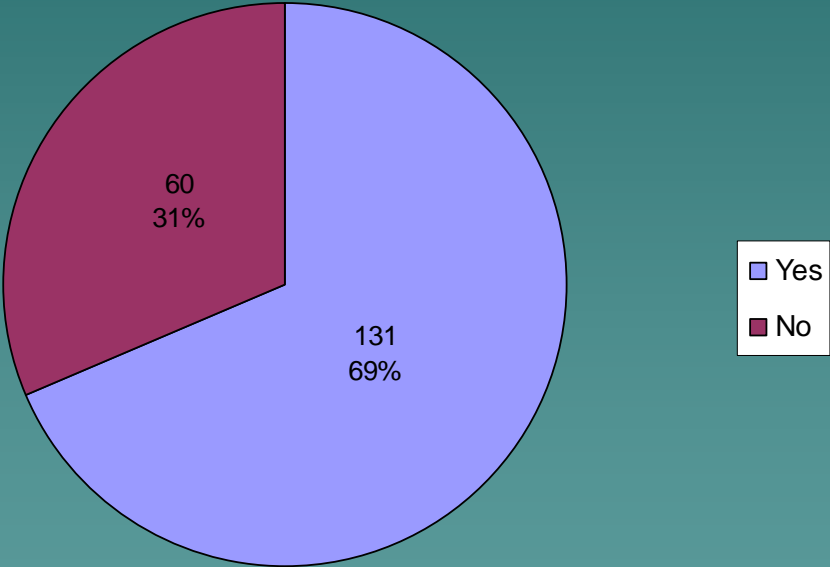
Responses

Total responses: 167

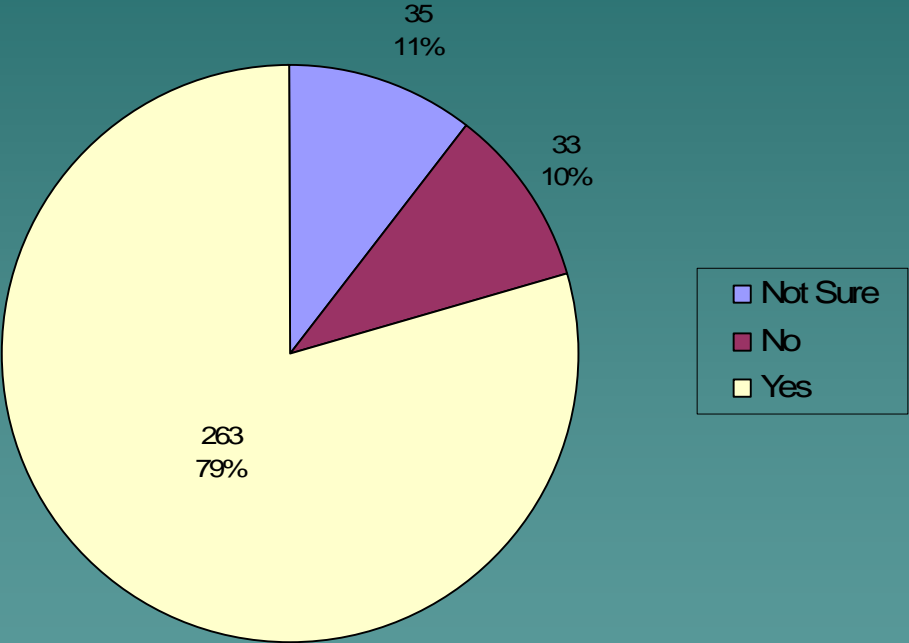
What are those trips for ?

<i>Answers</i>	<i>Responses</i>	<i>%</i>
Work	49	10.0%
School	31	6.3%
College	9	1.8%
Michigan Works	19	3.9%
Doctor/Hospital/Pharmacy visits	66	13.5%
Dental appointments	35	7.2%
Social services visits	28	5.7%
Childcare/preschool	11	2.2%
Nutrition/food	32	6.5%
Shopping	91	18.6%
Church	55	11.2%
Recreational trips	39	8.0%
Other (please specify)	24	4.9%

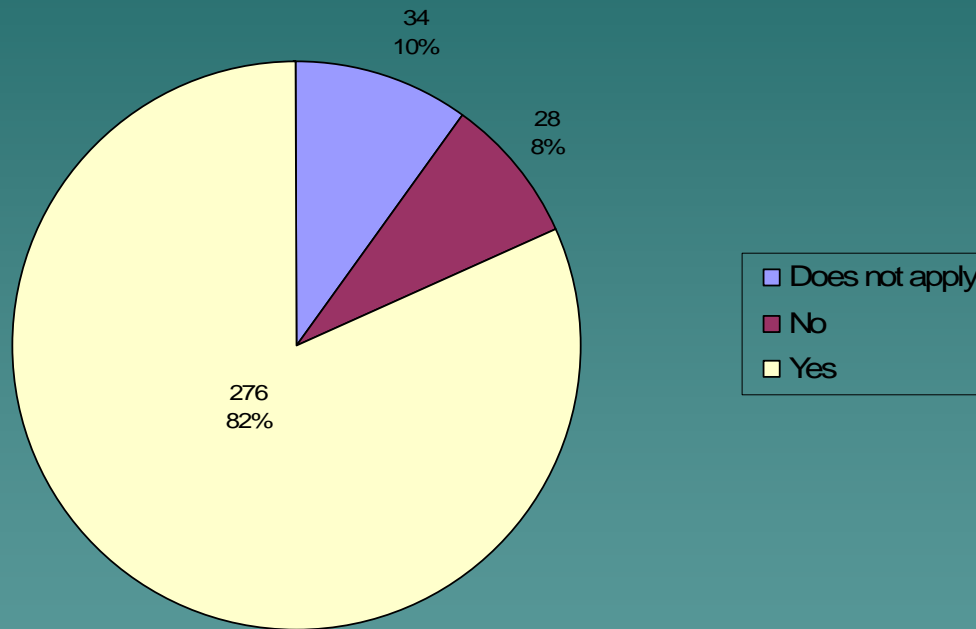
Are there specific places you need to go that do not have transportation service available?



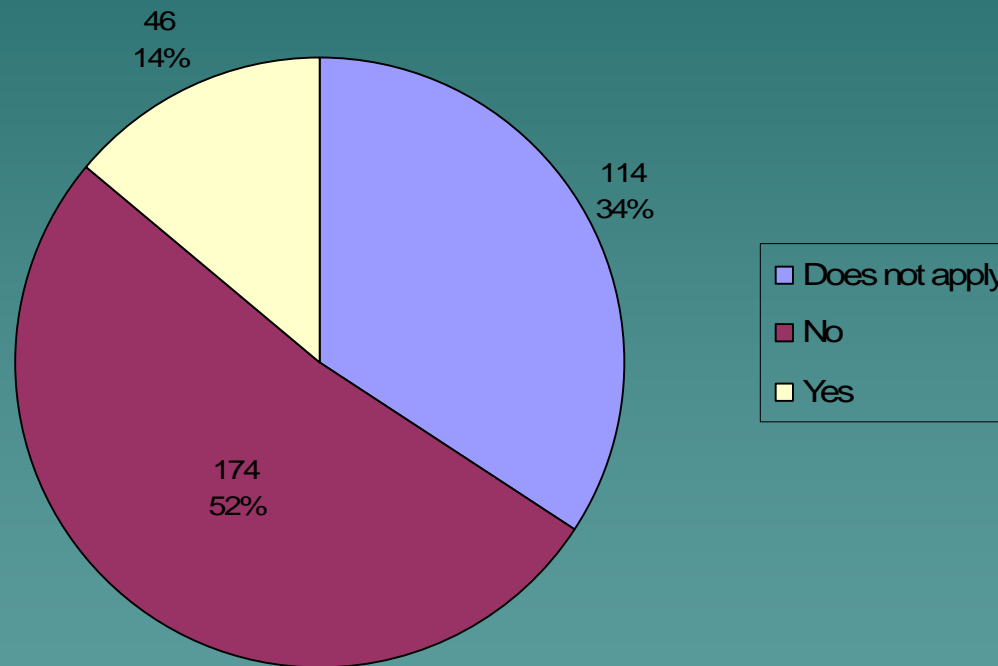
Does any type of public transportation serve the area in which you work and/or live?



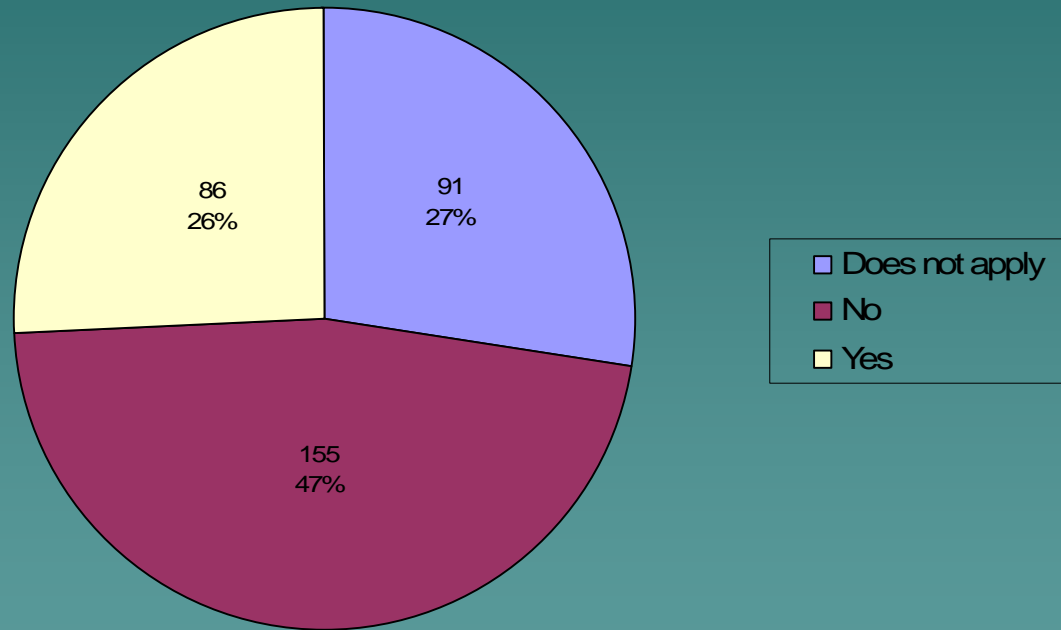
Do you know where to get on a CATA bus?



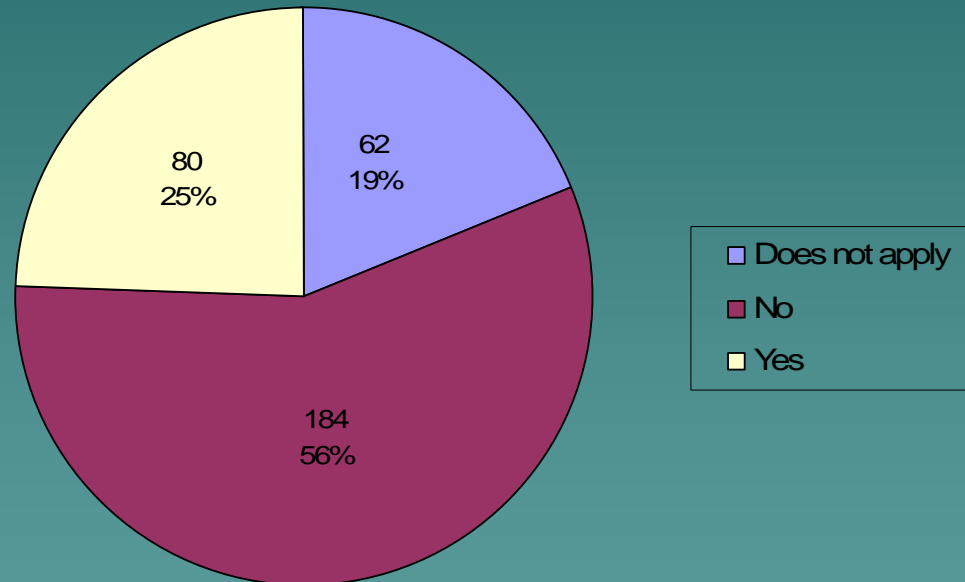
Do you know how to schedule a Clinton Transit Bus ?



Do you know how to schedule an EATRAN bus?

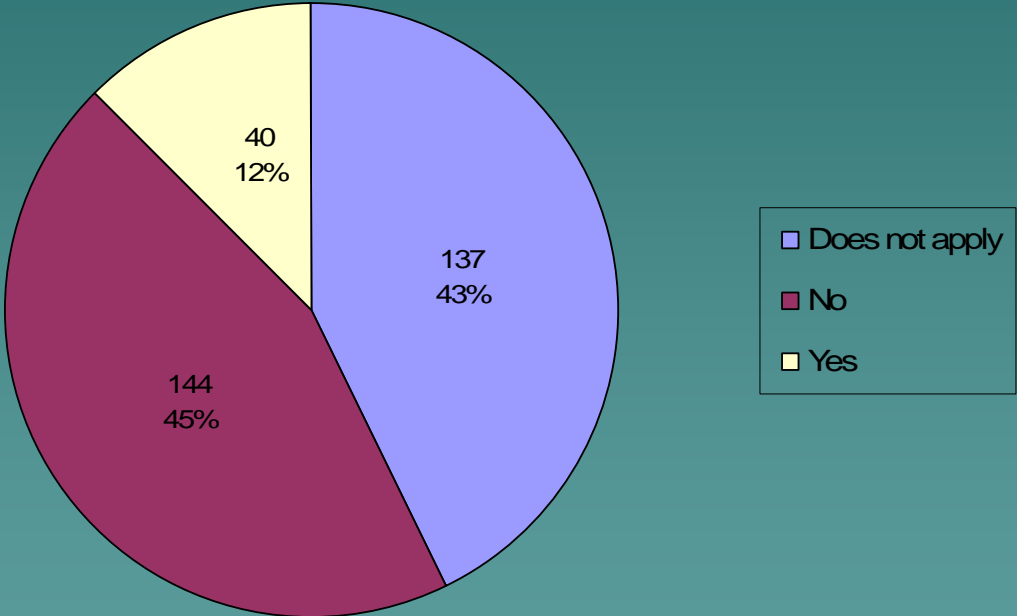


Do you know how to get help with arranging transportation offered by a human service agency ?

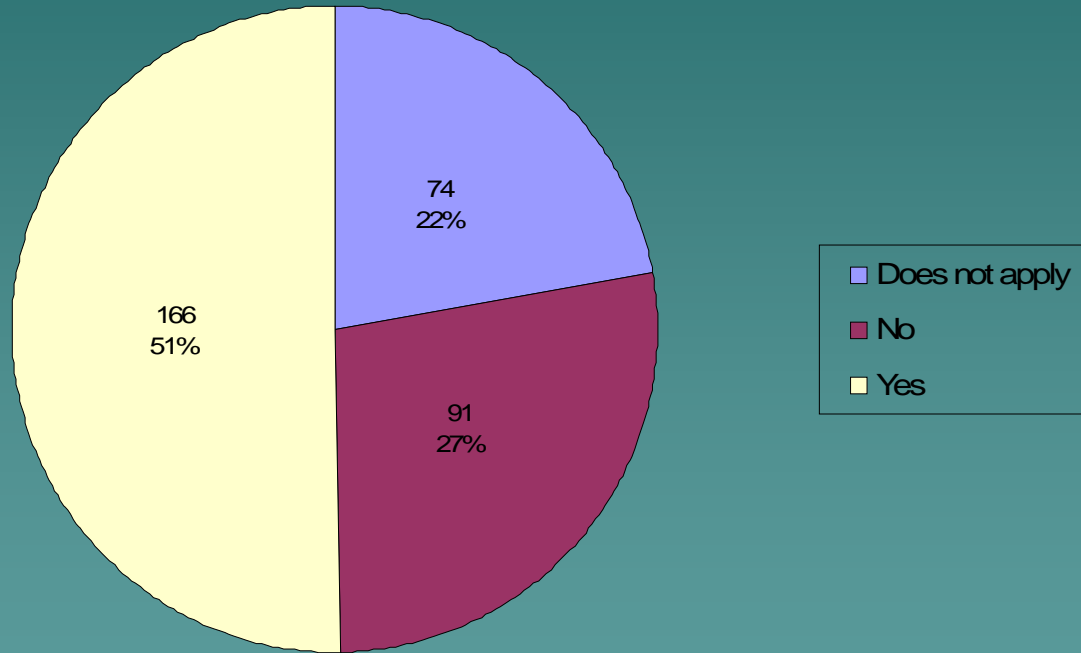


Total responses: 326

Do you know how to get help with arranging transportation offered by a senior center?

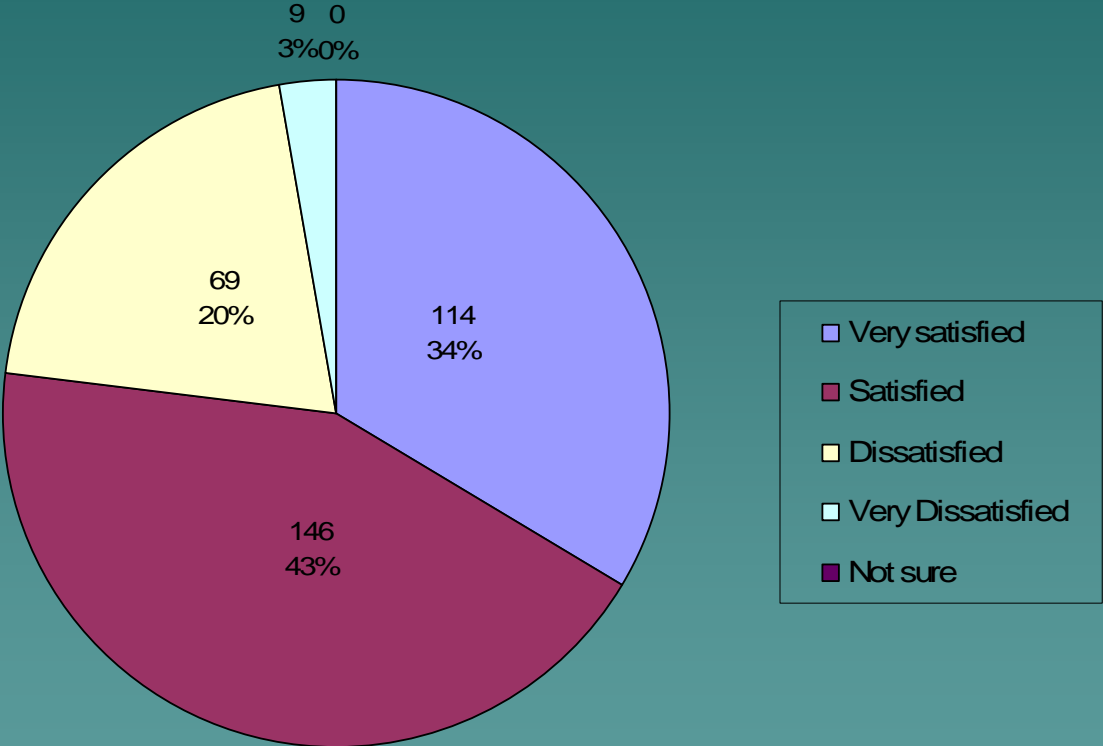


Do you know how to schedule a trip with a taxi?

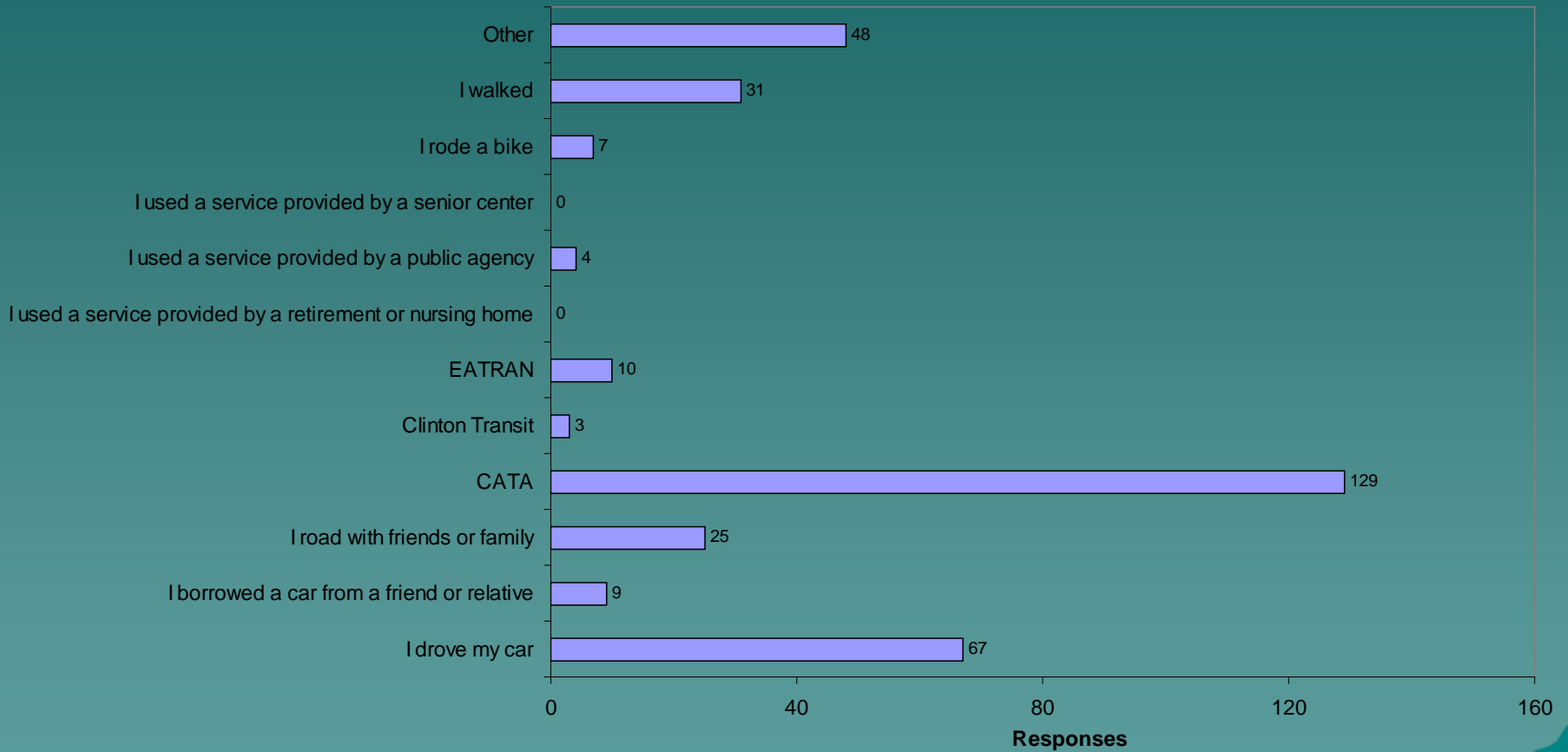


Total responses: 331

How satisfied or unsatisfied are you with the transportation service in the area where you live and/or work?



If you had to travel today, what transportation did you use?

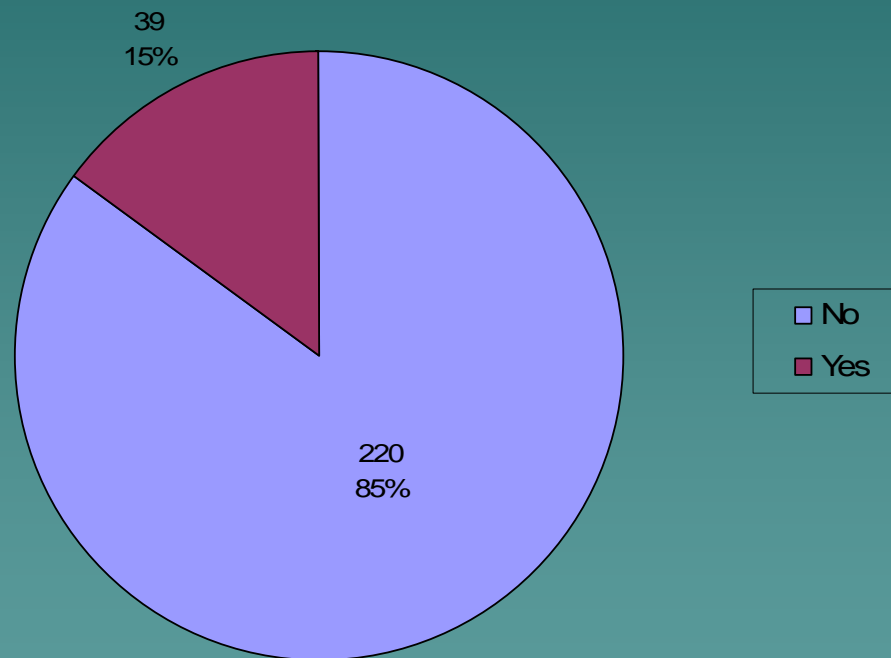


Total responses: 333

If you had to travel today, what transportation did you use?

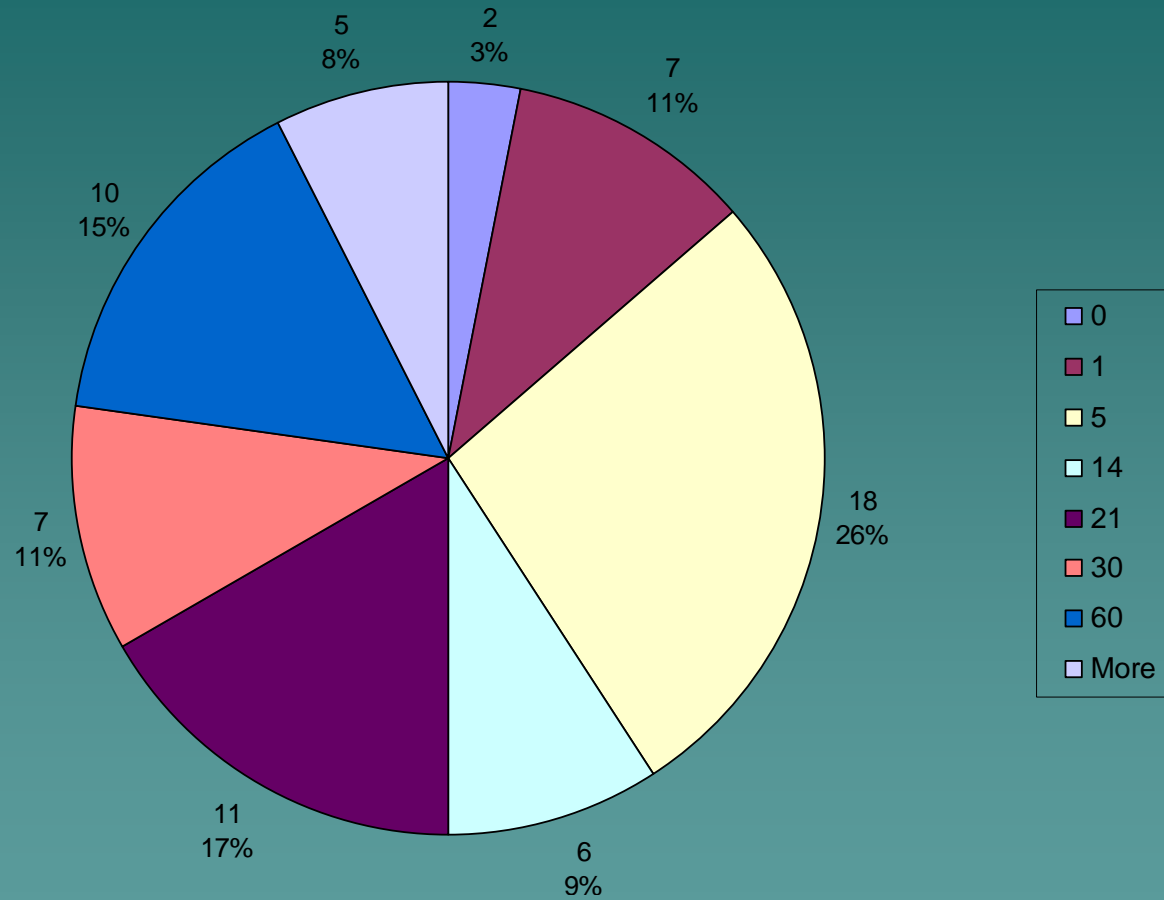
<i>Answers</i>	<i>Responses</i>	<i>%</i>
I drove my car	67	20.1%
I borrowed a car from a friend or relative	9	2.7%
I road with friends or family	25	7.5%
CATA	129	38.7%
Clinton Transit	3	0.9%
EATRAN	10	3.0%
I used a service provided by a retirement or nursing home	0	0.0%
I used a service provided by a public agency	4	1.2%
I used a service provided by a senior center	0	0.0%
I rode a bike	7	2.1%
I walked	31	9.3%
Other	48	14.4%

Did anyone need to accompany you on this trip ?



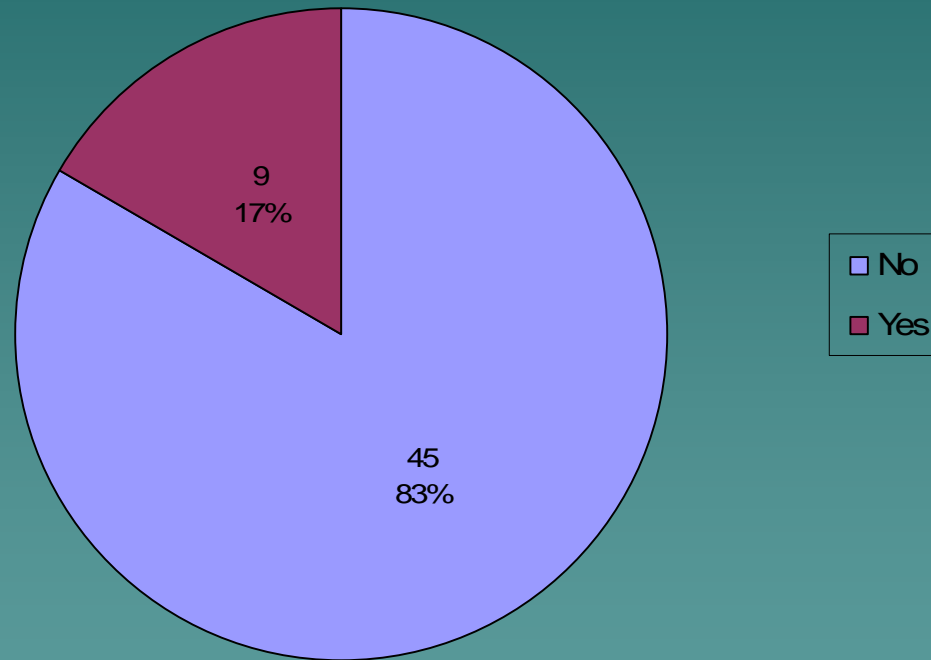
Total responses: 259

What are the ages of those who accompanied you on this trip?



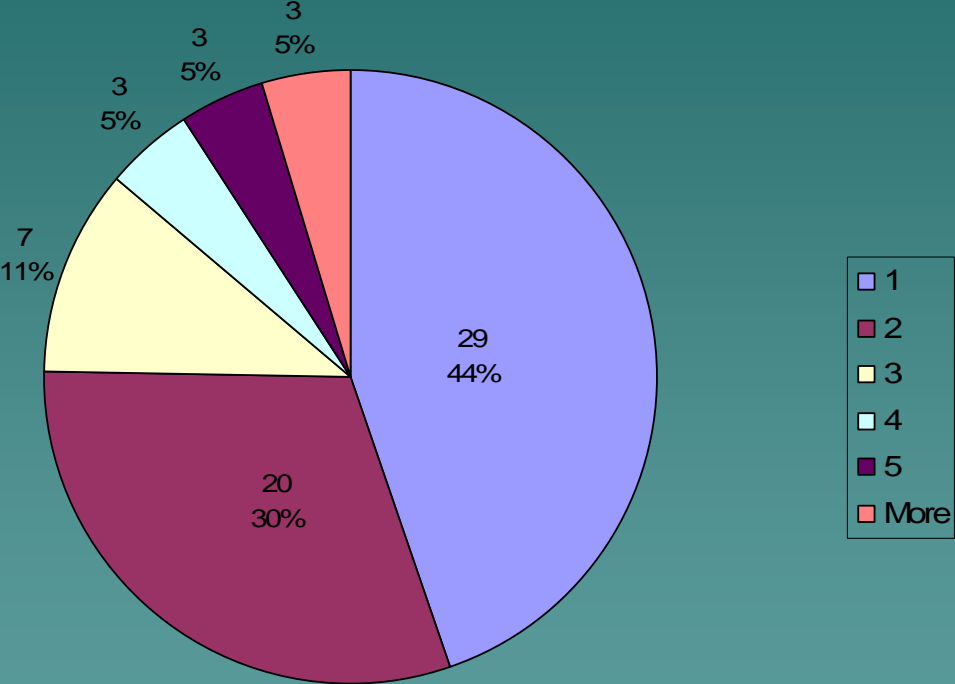
Total responses: 37

Was anyone who accompanied you disabled ?

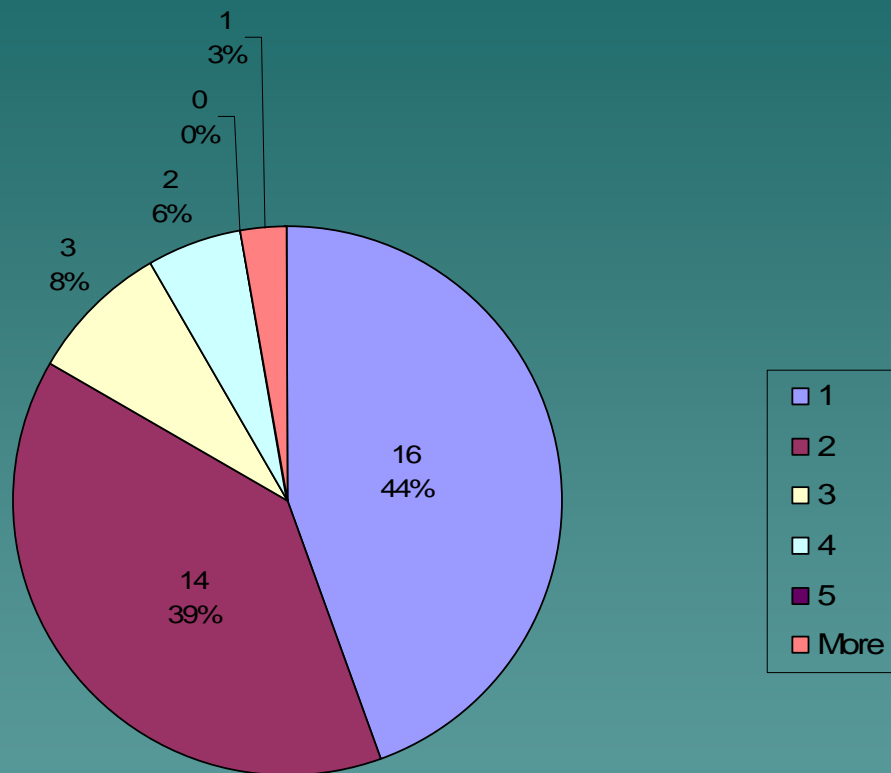


Total responses: 28

How many stops, if any, did you need to make today in between your home and here ?

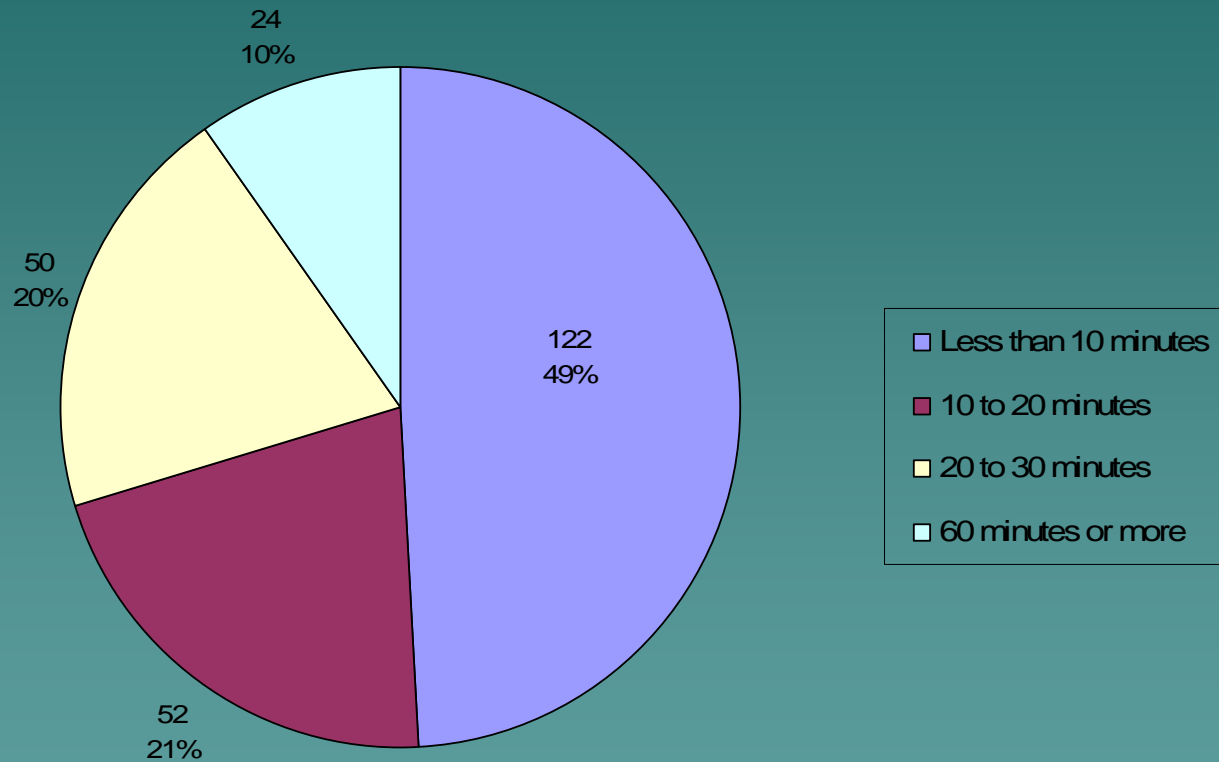


How many stops, if any, did you need to make today in between here and your return home ?



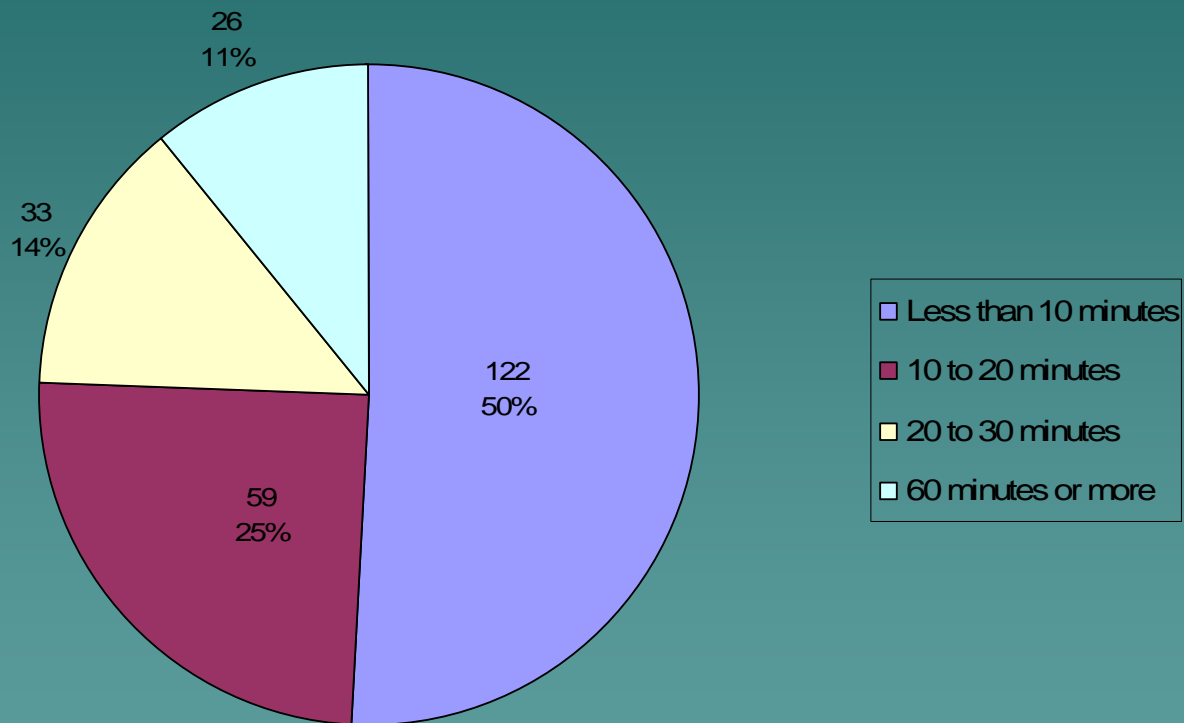
Total responses: 36

On your way to your destination, how long does your transportation need to wait for you during a typical stop?



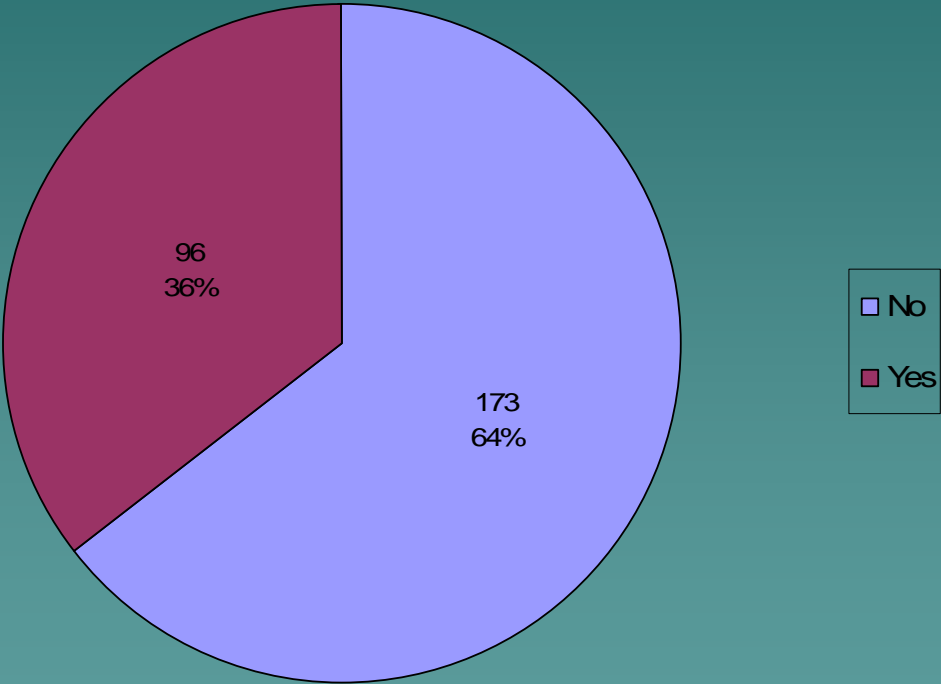
Total responses: 248

On your way home from your destination, how long does your transportation need to wait for you during a typical stop?

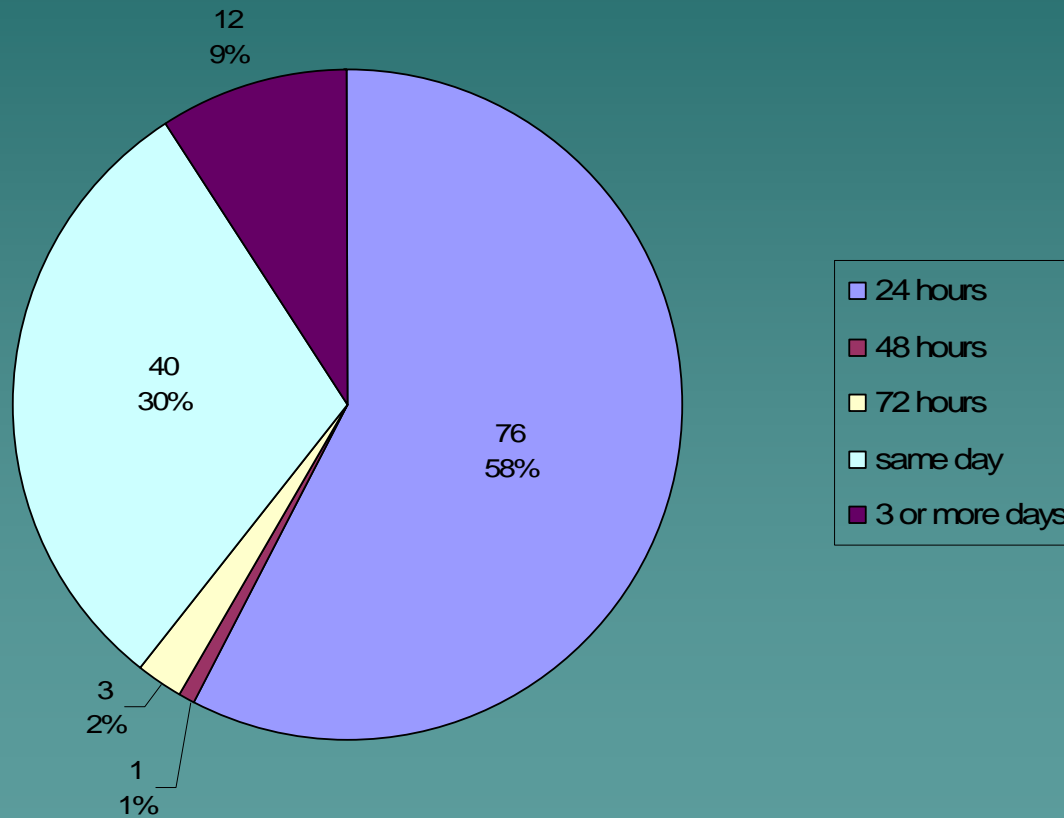


Total responses: 240

Do you use any type of transportation service that you have to schedule in advance of your actual trip?

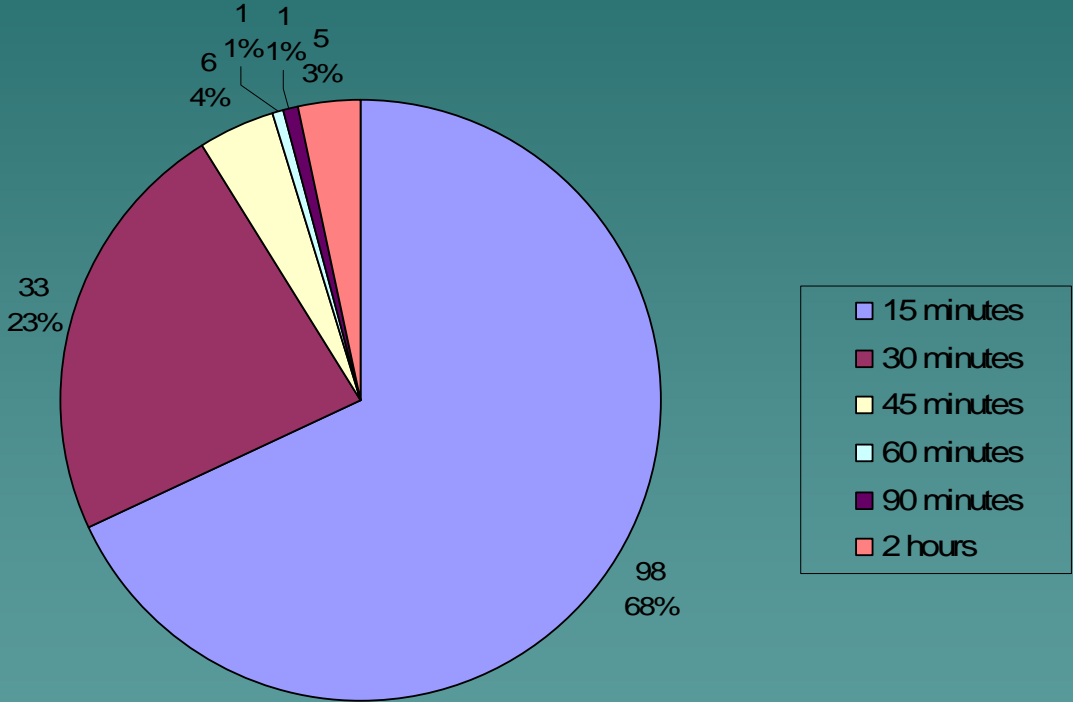


How long in advance is it acceptable to you to schedule a ride for your trip to your destination?

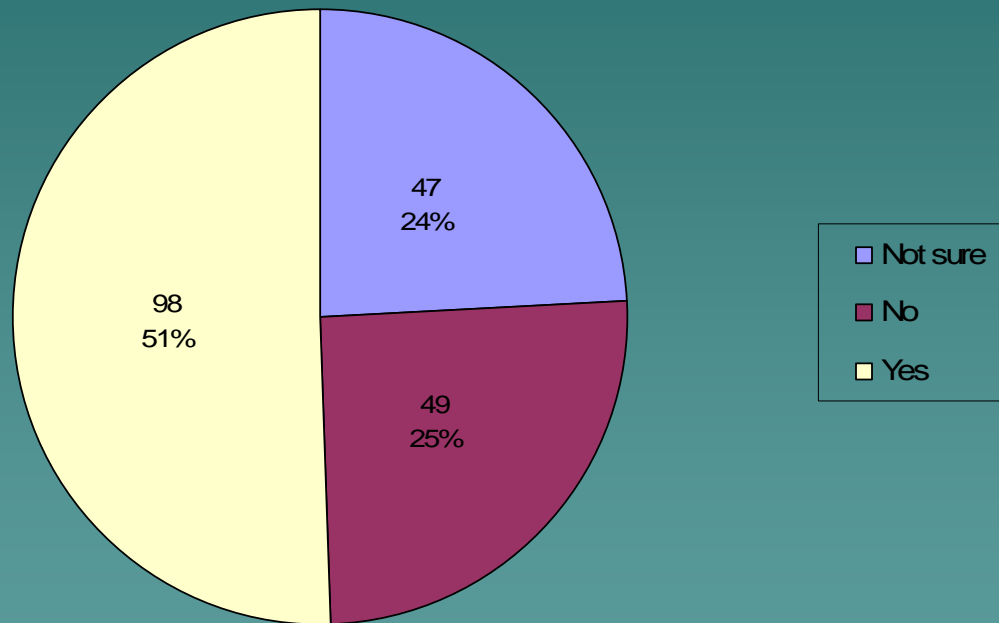


Total responses: 132

What is a reasonable amount of time for you to wait for transportation from your destination?

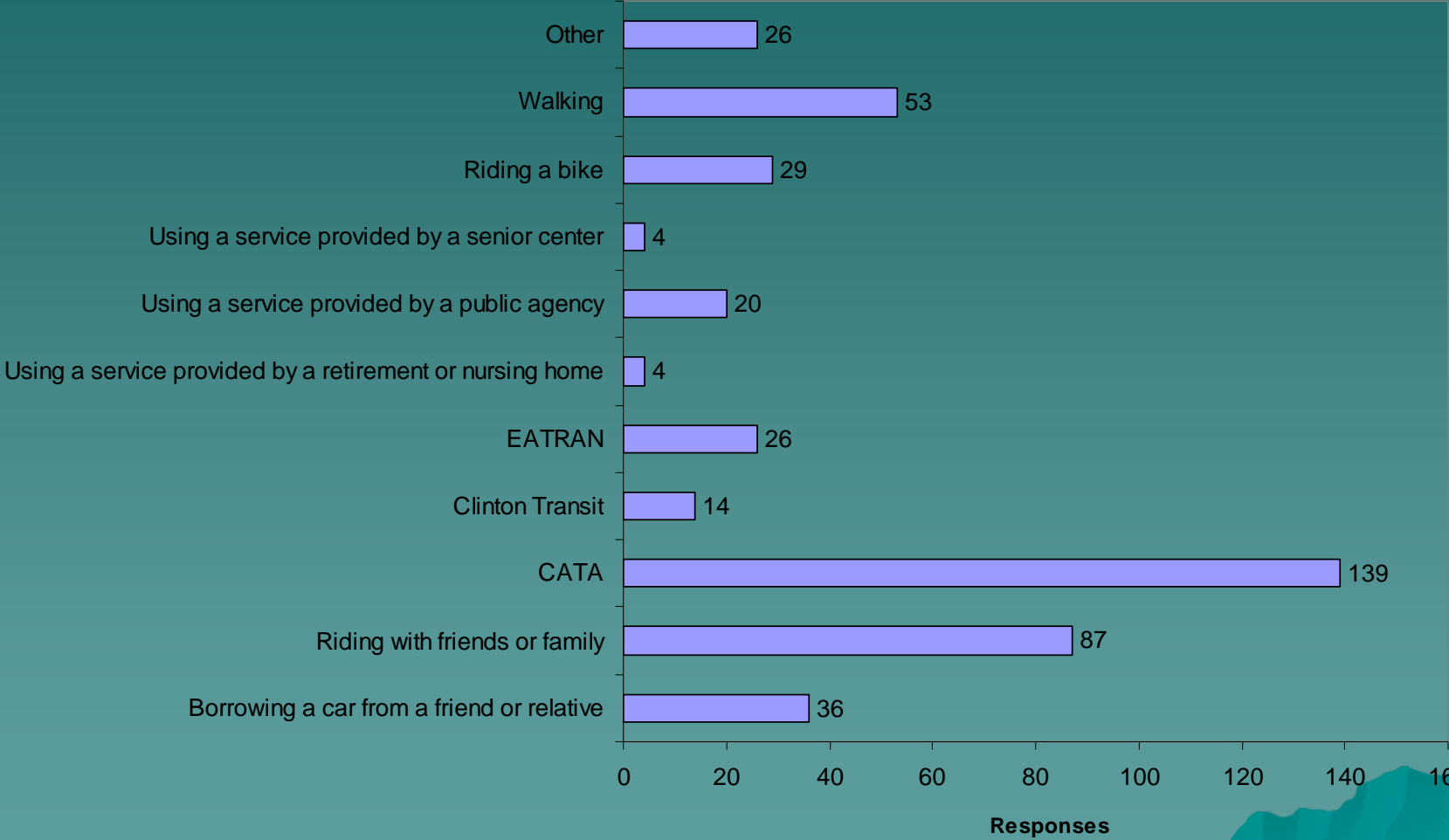


Would you consider making this trip here today by other than your car?



Total responses: 194

Which of the following types of transportation other than your car would you consider using?

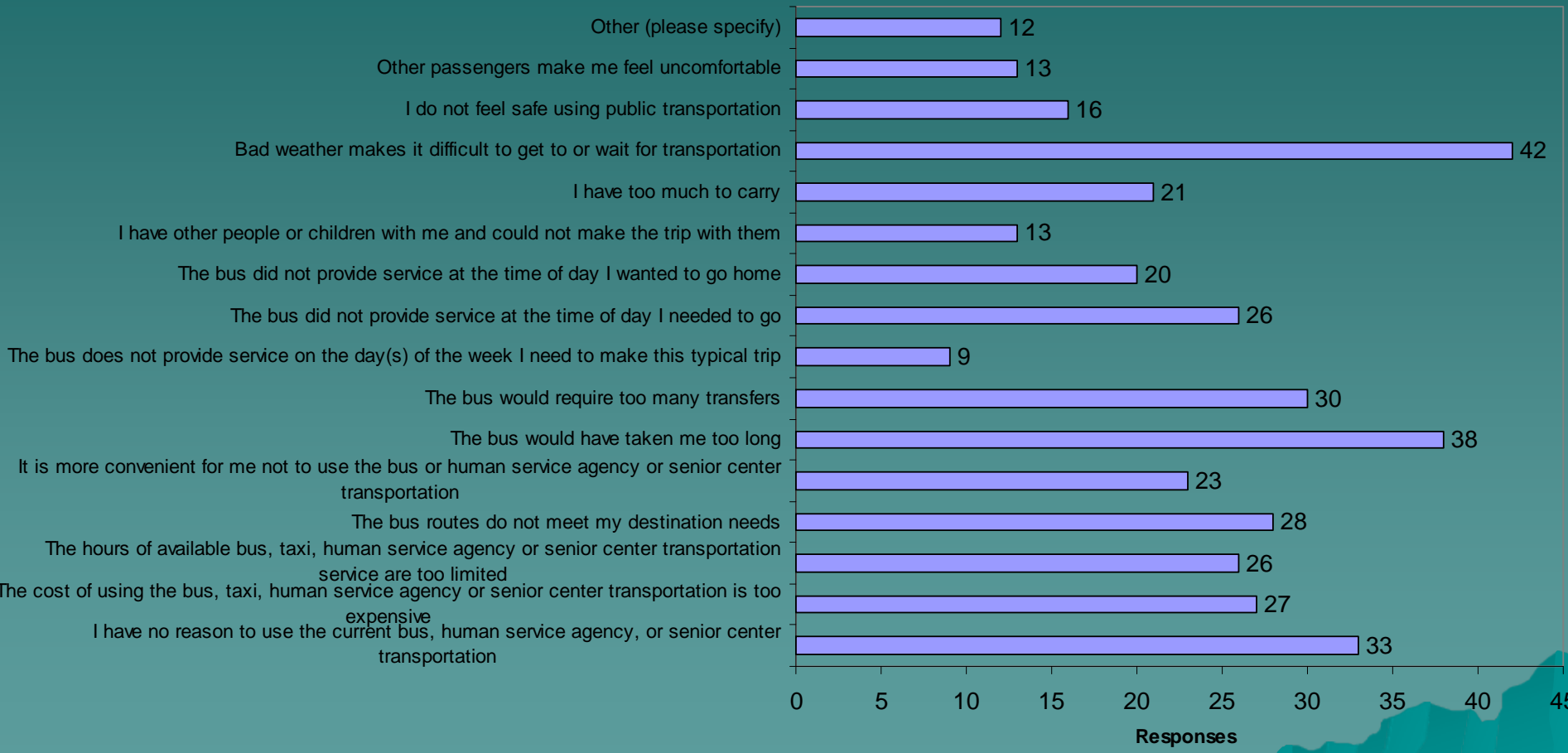


Total responses: 206

Which of the following types of transportation other than your car would you consider using?

<i>Answers</i>	<i>Responses</i>	<i>%</i>
Borrowing a car from a friend or relative	36	8.2%
Riding with friends or family	87	19.9%
CATA	139	31.7%
Clinton Transit	14	3.2%
EATRAN	26	5.9%
Using a service provided by a retirement or nursing home	4	0.9%
Using a service provided by a public agency	20	4.6%
Using a service provided by a senior center	4	0.9%
Riding a bike	29	6.6%
Walking	53	12.1%
Other	26	5.9%

If you do not use any transportation other than your personal vehicle or a ride from friends or family, please indicate the reasons

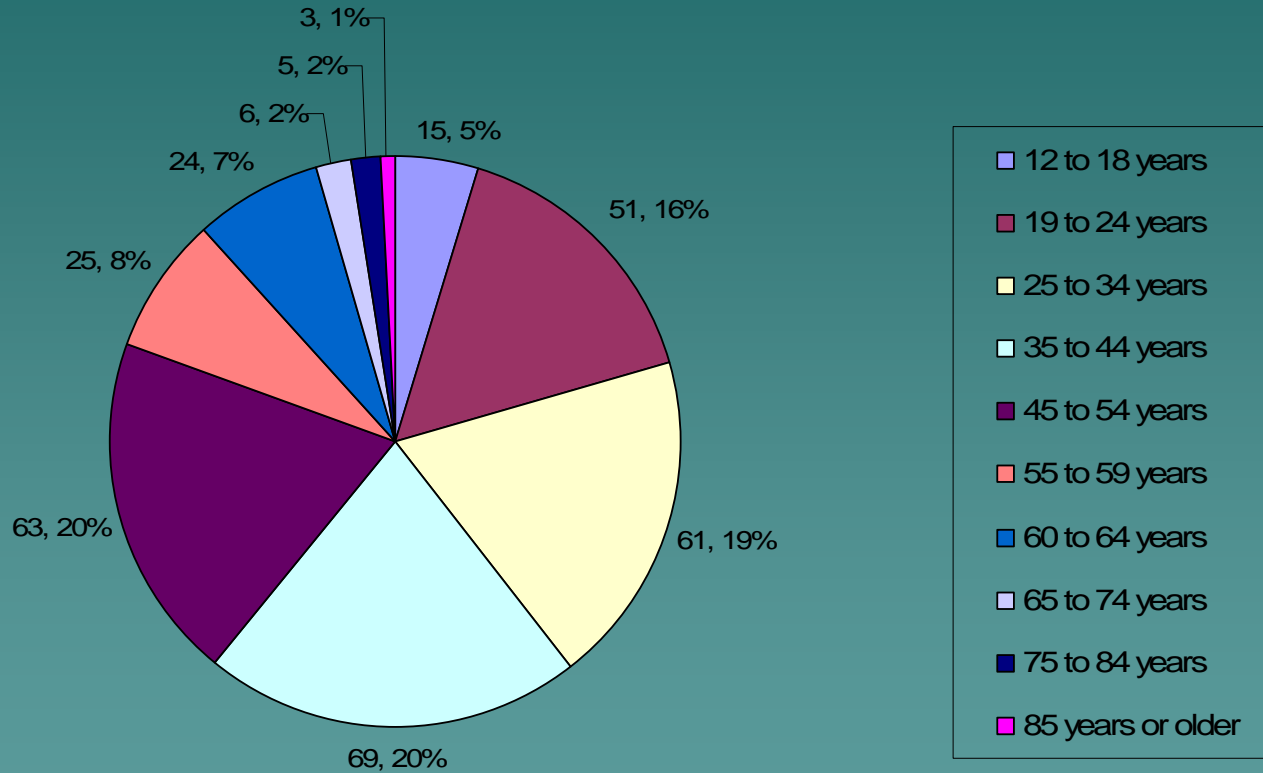


Total responses: 122

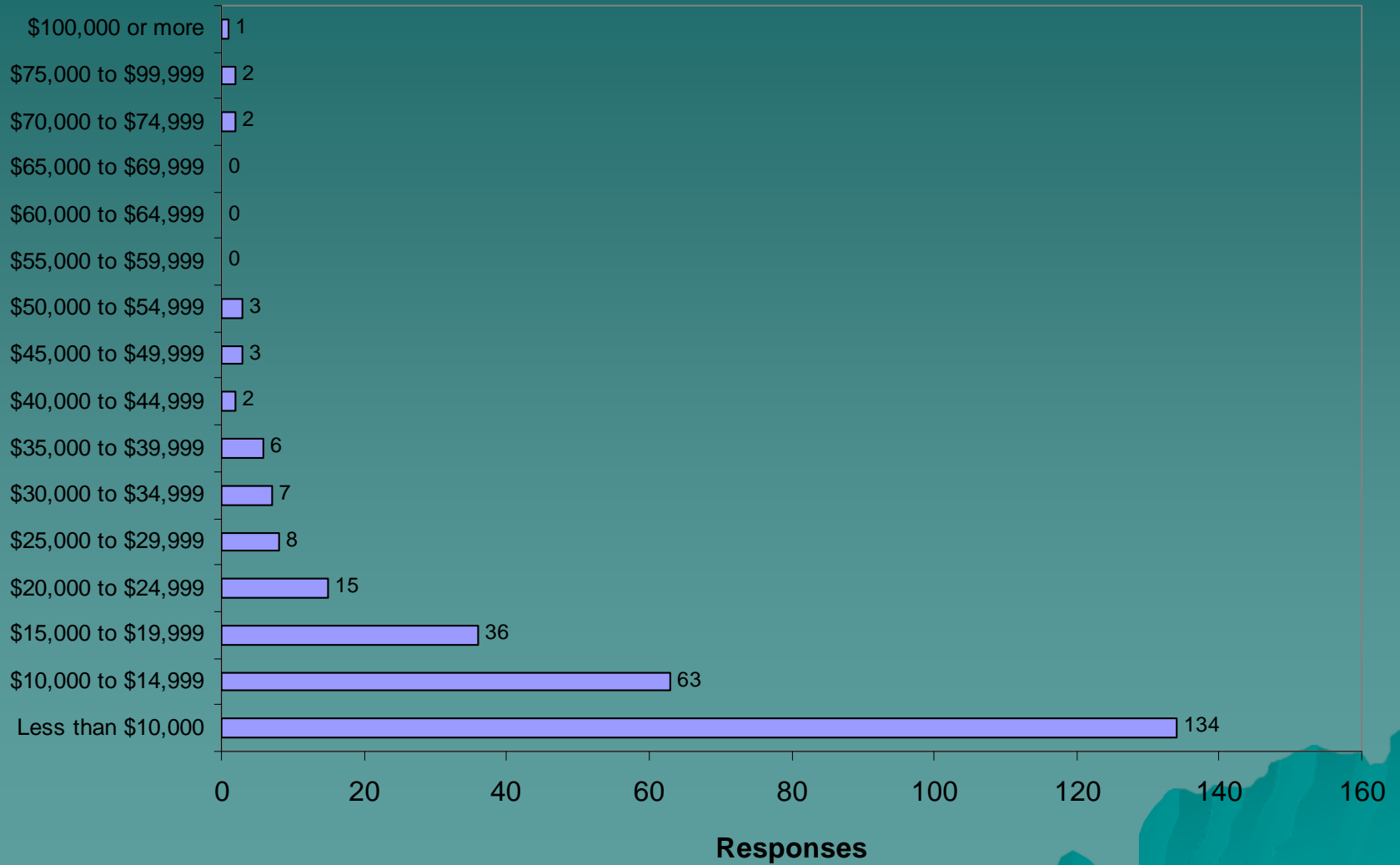
If you do not use any transportation other than your personal vehicle or a ride from friends or family, please indicate the reasons

<i>Answers</i>	<i>Responses</i>	<i>%</i>
I have no reason to use the current bus, human service agency, or senior center transportation	33	8.8%
The cost of using the bus, taxi, human service agency or senior center transportation is too expensive	27	7.2%
The hours of available bus, taxi, human service agency or senior center transportation service are too limited	26	6.9%
The bus routes do not meet my destination needs	28	7.4%
It is more convenient for me not to use the bus or human service agency or senior center transportation	23	6.1%
The bus would have taken me too long	38	10.1%
The bus would require too many transfers	30	8.0%
The bus does not provide service on the day(s) of the week I need to make this typical trip	9	2.4%
The bus did not provide service at the time of day I needed to go	26	6.9%
The bus did not provide service at the time of day I wanted to go home	20	5.3%
I have other people or children with me and could not make the trip with them	13	3.4%
I have too much to carry	21	5.6%
Bad weather makes it difficult to get to or wait for transportation	42	11.1%
I do not feel safe using public transportation	16	4.2%
Other passengers make me feel uncomfortable	13	3.4%
Other (please specify)	12	3.2%

What is your age?



What is your total annual household income?



Total responses: 282


Recommendations

- ◆ Committee Draft in Packet
- ◆ Considers and integrates some Coordinated Human Services Plan recommendations
- ◆ United We Ride National Dialogue—national effort of multiple organizations, thousands of participants; final report – recommendations, many the same as those locally defined by group and plan
- ◆ Structure of United We Ride Report used;
- ◆ You are not alone

Recommendations

- ◆ Not all solutions are public transit solutions
- ◆ Need legislative relief
- ◆ Needs support at the polls
- ◆ Need to tell your story to legislators, local officials, the general public
- ◆ Need operating funds or new revenues
- ◆ May need to change some organizations' own practices
- ◆ Training (Easter Seal Project Action, includes travel training)

Challenges

- ◆ Actions/strategies
 - ◆ Catalytic steps
 - ◆ Facilitate improvements
 - ◆ What can your group do—internally
- 

Thank You

Paul T. Hamilton, Chief Planner

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